



ICBC (Asia) Branch Service Updates

4 September 2020, Hong Kong – In view of the latest development of COVID-19 epidemic, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its certain Personal Banking Centres will resume normal operations from next Monday (7 September).

Personal Banking Centres that will resume normal operations from next Monday (7 September) include:

Wanchai Personal Banking Centre: Shop 101, 1/F, China Resources Building, 26 Harbour Road, Wanchai, Hong Kong

City Garden Personal Banking Centre: Shop Unit 23, G/F, Maximall, City Garden, 233 Electric Road, North Point, Hong Kong

Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories

Personal Banking Centres that remain closed, until further notice, include:

West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong

West Kowloon Station Personal Banking Centre: Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong

Additionally, the banking hours at all ICBC (Asia) branches and Personal Banking Centres will continue to be temporarily adjusted. The branches are open from 9am to 4pm on Mondays to Fridays and 9am to 12 noon on Saturdays (Tuen Mun Branch remains closed on Saturdays), while Personal Banking Centres are open from 9am to 4pm on Mondays to Fridays (remain closed on Saturdays).

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.