



ICBC (Asia) Branch Service Updates

11 September 2020, Hong Kong – In view of the latest development of COVID-19 epidemic, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted as follows.

1. Banking Hours at Branches and Personal Banking Centres Resume Normal

From next Monday (14 September), the banking hours at all ICBC (Asia) branches and Personal Banking Centres will resume normal. The **branches** are open from 9am to 5pm on Mondays to Thursdays, from 9am to 5:30pm on Fridays and 9am to 1pm on Saturdays (Tuen Mun Branch remains closed on Saturdays), while **Personal Banking Centres** are open from 9am to 5pm on Mondays to Thursdays, and from 9am to 5:30pm on Fridays (remain closed on Saturdays).

2. Operations of Personal Banking Centres

A. The Bank’s following Personal Banking Centre will resume normal operation from next Monday (14 September):

West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong

B. The Personal Banking Centre that remains closed, until further notice is:

West Kowloon Station Personal Banking Centre: Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)’s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.