

## ICBC (Asia) Branch Service Updates

21 April 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers’ need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted as follows until further notice.

### **I. All Branches resume normal banking hours on Saturdays:**

Regarding the latest arrangement for banking hours on Saturdays with effect from 23 April 2022, ICBC (Asia) will resume normal banking hours from 9am to 1pm at all branches, while all Personal Banking Centres remain closed.

### **II. The following Personal Banking Centres will remain suspended, until further notice:**

1. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong

The Bank has implemented a range of anti-epidemic measures and will continue to monitor the situation closely and adjust branch service arrangements when necessary. Customers are recommended to make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)’s website at [www.icbcasia.com](http://www.icbcasia.com).

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### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.