

## **ICBC (Asia) Branch Service Updates**

14 January 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and to safeguard the health and safety of its staff and customers, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted until further notice.

### **1. Banking Hours at All Branches and Personal Banking Centres**

From next Monday (17 January 2022), the banking hours at all ICBC (Asia) branches and Personal Banking Centres will be temporarily adjusted to 9 am to 4 pm from Mondays to Fridays, and 9 am to 12 noon on Saturdays (all Personal Banking Centres remain closed on Saturdays).

### **II. Certain Branches Remain Closed**

The following branches will remain closed, until further notice:

**Tuen Mun San Hui Branch:** Shop GA on G/F & 1/F, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories

**Tai Hing Branch:** Shop 21-23 Tai Hing Commercial Complex, Tai Hing Estate, Tuen Mun, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)’s website at [www.icbcasia.com](http://www.icbcasia.com).

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### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 52 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.