

## ICBC (Asia) Branch Service Updates

21 March 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers’ need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted as follows until further notice.

### **I. The services of the following additional branches are adjusted from today (21 March):**

#### ***- Service Resumption***

1. Quarry Bay Branch: Shop SLG1, Sub-Lower Ground Floor, Westlands Gardens, Nos. 2-12, Westlands Road, Quarry Bay, Hong Kong

#### ***- Service Suspension***

1. Sheung Wan Branch (safe deposit box services remain available by appointment): Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong

### **II. The following 17 branches and Personal Banking Centres will remain suspended:**

#### ***Hong Kong Island***

1. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Admiralty Branch: Shop 1013-1014, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
3. Caine Road Branch: G/F., Caine Building, 22 Caine Road, Hong Kong
4. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
5. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
6. Fortress Hill Branch: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King’s Road, Hong Kong
7. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong

#### ***Kowloon***

8. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon
9. Mok Cheong Street Branch: 12-14 Mok Cheong Street, Tokwawan, Hong Kong
10. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon

### ***New Territories***

11. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
12. Tsui Lam Branch: Shop No. 135, 5/F, Tsui Lam Square, Tsui Lam Estate, No. 11 Tsui Lam Road, Tseung Kwan O, New Territories
13. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
14. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre,63 Wo Yi Hop Road, Kwai Chung, New Territories
15. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories
16. Kwai Fong Branch: C63A-C66, 2/F, Kwai Chung Plaza, Kwai Fong, New Territories
17. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories

### **III. Banking hours at all branches and Personal Banking Centres**

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays, while all branches and Personal Banking Centres remain closed on Saturdays until further notice.

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at [www.icbcasia.com](http://www.icbcasia.com).

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### **Industrial and Commercial Bank of China (Asia) Limited**

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.