



ICBC (Asia) Branch Service Updates

21 August 2020, Hong Kong – In view of the latest development of COVID-19 epidemic, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its Causeway Bay Branch will resume normal operation from next Monday (24 August).

The branch that will resume normal operation from next Monday (24 August) is:

Causeway Bay Branch: Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong

Branches and Personal Banking Centres that remain closed, until further notice, include:

West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong

Admiralty Personal Banking Centre: Shop 1019-1020, 1/F., United Centre, 95 Queensway, Admiralty, Hong Kong

Wanchai Personal Banking Centre: Shop 101, 1/F, China Resources Building, 26 Harbour Road, Wanchai, Hong Kong

City Garden Personal Banking Centre: Shop Unit 23, G/F, Maximall, City Garden, 233 Electric Road, North Point, Hong Kong

West Kowloon Station Personal Banking Centre: Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong

Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories

Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories

Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories

Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories

Tuen Mun Branch: 217 A-F Central Services Building, Nan Fung Industrial City, 18 Tin Hau Road, Tuen Mun, New Territories

Additionally, the banking hours at all ICBC (Asia) branches will continue to be temporarily adjusted to 9 am to 4 pm from Mondays to Fridays and 9 am to 12 noon on Saturdays.

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.