

For Immediate Release

ICBC (Asia) Announces Closure of its West Kowloon Station Personal Banking Centre and the Strengthening of Preventive Measures

29 January 2020, Hong Kong – Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its West Kowloon Station Personal Banking Centre, located at Shop No. L1-1, Hong Kong West Kowloon Station, 3 Austin Road West, Tsim Sha Tsui, Kowloon, Hong Kong, has been closed until further notice, in order to reduce the risk of the spread of novel coronavirus in the community, and protect the health of its employees and customers. Other branches will open for business as usual. Additionally, the Bank has taken enforcement actions in cleaning and sterilization works throughout all branches, and required all staff members to wear face masks. Customers are encouraged and recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia) 's website at www.icbcasia.com

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 57 retail outlets (including 29 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC

(Asia), specialize in Renminbi services in mainland China and ICBC's global asset management business respectively.

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