

## 交銀（香港）更新網點服務安排

交通銀行（香港）有限公司一直對保障客戶及員工健康與安全高度重視，現因應最新情況採取預防措施。本行由 2020 年 11 月 30 日（星期一）起調整全線零售網點營業時間，直至另行通知。

**星期一至五的營業時間為上午 9 時至下午 4 時**

**星期六的營業時間為上午 9 時至中午 12 時**

本行已在全部網點採取謹慎的預防措施，包括加強消毒和清潔工作、安排全體員工佩戴口罩上班等。客戶進入網點前，員工會為客戶量度體溫，並請客戶戴上口罩。如有需要，可使用網點內放置的酒精搓手液。

本行致力維持良好銀行服務，在特殊情況期間，建議客戶優先使用本行之網上銀行服務、電話銀行及流動電話銀行。如有任何查詢，請致電本行客戶服務熱線 223 95559。

## **Bank of Communications (Hong Kong) Announces Branch Service Change Update**

Bank of Communications (Hong Kong) Limited holds the health and safety of our customers and employees in the highest regard. In view of the latest situation, we now take the precautionary measures. The business hours of all retail branches will be adjusted from 30 November 2020 (Monday) until further notice.

**Monday to Friday: 9:00am – 4:00pm**

**Saturday: 9:00am – 12:00noon**

The prudent precautionary measures are implemented in all branches, including enhancing disinfection and cleaning and all employees are requested to put on surgical masks at work. Employees will check customers' body temperature when entering the branches, and customers are encouraged to put on surgical masks. Hand sanitizer is available in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking, phone banking or mobile banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 223 95559.