

Bank of Communications Hong Kong Branch Announces Branch Service Change Update

Bank of Communications Co., Ltd. Hong Kong Branch holds the health and safety of our customers and employees in the highest regard. In view of the latest COVID-19 situation, we now update our precautionary measures.

The services of the following retail branches are suspended until further notice:

| Branch Name | Address |
|-------------------------------------|---|
| Hong Kong Island | |
| West Point Branch | G/F., 327-333 Queen's Road West, Hong Kong |
| Hennessy Road Branch | G/F., Bank of Communications Building., 368 Hennessy Road, Hong Kong |
| Quarry Bay Branch | Shops 2, G/F., No. 1001 King's Road, Quarry Bay, Hong Kong |
| Siu Sai Wan Branch | Shop No. 217A-217B, Siu Sai Wan Plaza, Siu Sai Wan Estate, Hong Kong |
| King's Road Branch | G/F, Kailey Court, 67-71 King's Road, Hong Kong |
| Wanchai Branch | Shop B on G/F., Johnston Court, 32-34 Johnston Road, Hong Kong |
| Central District Branch | G/F., Far East Consortium Building, 125A Des Voeux Road C., Central, Hong Kong |
| North Point Branch | Shops Nos. 1-4 on G/F., Maylun Apartments, 442-456 King's Road, North Point, Hong Kong |
| | Portion B of Shop 13, G/F, King's Tower, No. 480 King's Road, North Point, Hong Kong |
| Kowloon | |
| Shamshui Po Branch | Shop G1-G3, G11-G13, G19-G21, G/F., Golden Centre, 94 Yen Chow Street, Sham Shui Po, Kowloon |
| Mongkok Branch | G/F and 1/F, Shun Wah Building, Nos. 735 & 735A Nathan Road, Mongkok, Kowloon |
| Kwun Tong Branch | Shop E, Block G & H, G/F, East Sun Industrial Centre, 16 Shing Yip Street, Kwun Tong, Kowloon |
| Wong Tai Sin Branch | Shop N118, 1/F, Temple Mall North, 136 Lung Cheung Road, Wong Tai Sin, Kowloon |
| New Territories | |
| Kwai Chung Branch | G/F., 93-99 Tai Loong Street, Kwai Chung, New Territories |
| Yuen Long Branch | Shop 2B, G/F, Man Yu Building, 2-14 Tai Fung Street, Yuen Long, New Territories |
| Tai Po Branch | Shop No. 1, 2, 26 & 27, G/F., Wing Fai Plaza, 29-35 Ting Kok Road, Tai Po, New Territories |
| Shatin Branch | Shop No. 193, Level 3, Shatin Lucky Plaza, Shatin, New Territories |
| Tuen Mun Branch | Shops 7-8 on G/F, Castle Peak Lin Won Building, 2-4 Yan Ching Street, Tuen Mun, New Territories |
| Tsuen Wan Branch | G/F., 240-242 Sha Tsui Road, Tsuen Wan, New Territories |
| Nina Tower Wealth Management Centre | Suite 2304 on 23/F, Tower 2, Nina Tower, No. 8, Yeung Uk Road, Tsuen Wan, New Territories |
| Tin Shui Wai Branch | Shop No. G72, G/F, +WOO (Phase 1), 12-18 Tin Yan Road, Tin Shui Wai, New Territories |
| Shatin City One Branch | Shop 188, 1/F., Fortune City One, City One Shatin, New Territories |

Except for the following retail branches which will continue to provide banking services for the coming Saturday (19 February) from 9:00 a.m. to 12:00 noon, services of the remaining retail branches will be suspended:

| Branch Name | Address |
|-------------------------|--|
| Hong Kong Island | |
| Business Department | Unit B B/F & G/F, Unit C G/F, Wheelock House, 20 Pedder Street, Central, Hong Kong |
| Taikoo Shing Branch | Shop 38, G/F., CityPlaza 2, 18 Taikoo Shing Road, Hong Kong |
| Kowloon | |
| Kowloon Branch | G/F., 563 Nathan Road, Kowloon |
| Hunghom Branch | Shop A6, G/F., Whampoa Estate Planet Square, 1-3 Tak Man Street, Kowloon |
| New Territories | |
| Sheung Shui Branch | Shops 1010-1014, G/F., Sheung Shui Centre, Sheung Shui, New Territories |
| Market Street Branch | G/F., 49-55 Tsuen Wan Market Street, Tsuen Wan, New Territories |

Business hours of retail branches from Monday to Friday will remain as 9:00 a.m. to 4:00 p.m. The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.

The prudent precautionary measures are implemented in all branches, including more frequent deep cleaning and disinfection of branch premises on top of the regular daily cleaning schedule and all employees are requested to measure their body temperature before work and to put on surgical masks at work. The Bank will remind its staff to regularly wash and sanitise their hands. Employees will check customers' body temperature when entering the branches, and customers are encouraged to put on surgical masks. Hand sanitizer is available in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 398 95559.