

## **Dah Sing Bank Announces Temporary Adjustment to Branch Business Hours**

(Hong Kong, 26 November 2020) -- Dah Sing Bank, Limited (the “Bank”) today announces that the business hours of all its branches will be temporarily adjusted as shown below from 27 November 2020 (Friday) onwards until further notice.

| <b>Mondays – Fridays</b> | <b>Saturdays</b> |
|--------------------------|------------------|
| 10:00am – 5:00pm         | 10:00am – 1:00pm |

Given the current Covid-19 development and the need to adopt appropriate social-distancing measures, the suspension of quote terminals at the Securities Centres of our branches will be extended until further notice.

The Bank remains vigilant in safeguarding the safety and well-being of our customers and staff amidst the current development of Covid-19, and will continue to implement the following precautionary measures:

- Conduct body temperature check for customers and require them to wear face mask when entering our branches;
- Staff to wear face masks during meetings with customers and external parties or when handling customer transactions;
- Staff who are unwell to stay at home to rest or seek immediate medical advice;
- Regular cleaning and sanitation arrangements of all branches and offices.

The Bank will continue to closely monitor the public health situation and consider making adjustments as necessary. Meanwhile, customers are encouraged to use alternative channels such as Dah Sing Bank’s Phone Banking, e-Banking and Mobile Banking services, or contact our Customer Hotline on 2828 8168 for assistance.

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### **About Dah Sing Bank**

Dah Sing Bank, Limited is a wholly-owned subsidiary of Dah Sing Banking Group (HKG:2356) which is listed on the Hong Kong Stock Exchange. Founded in Hong Kong over 70 years ago, Dah Sing Bank has been providing quality banking products and services to our customers with a vision to be “The Local Bank with a Personal Touch”. Over the years, the Bank has been rigorous in delivering on our brand promise to grow with our customers in Hong Kong, the Greater Bay Area and beyond – ***“Together We Progress and Prosper”***. Building on our experience and solid foundation in the industry, the Bank’s scope of professional services now spans retail banking, private banking, business and commercial banking. Meanwhile, the Bank is also making significant investments in our digital banking capabilities to stay abreast with smart banking developments in Hong Kong and to support financial inclusion at large.

In addition to its Hong Kong banking operations, Dah Sing Bank also has wholly-owned subsidiaries including Dah Sing Bank (China) Limited, Banco Comercial de Macau, and OK Finance Limited. It is also a strategic shareholder of Bank of Chongqing with a shareholding of about 15%. Dah Sing Bank and its subsidiaries now have around 70 branches operating in Hong Kong, Macau and Mainland China.

### **Media Enquiries:**

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