

OCBC WING HANG BANK BANKING SERVICES NOTIFICATION

Hong Kong, 31 January 2020, 6:00 pm – In view of the increasing spread and potential outbreak of the novel coronavirus, OCBC Wing Hang Bank announced today that the branches listed below will be temporarily closed from 3 February 2020 until further notice as a step-up measure to protect our customers and staff:

Branch suspends services	Nearby branch and address
Shatin Branch	Taiwai Branch Address: 32-34 Tai Wai Road, Shatin
Hunghom Branch	Whampoa Estate Branch Address: 8-10 Tak Man Street, Whampoa Estate, Hunghom
United Centre Branch	Central Branch Address: G/F, Henley Building, 5 Queen's Road Central

Customers are encouraged to go to the nearest branches or use our ATM or online banking services. OCBC Wing Hang Bank reviews its banking services regularly and will update customers if there are further changes to our regular banking services. Customers who require assistance can also call us at 3199-9188. We apologise for any inconvenience caused.

In addition, the Bank has enhanced the precautionary measures to protect the health and well-being of our staff and customers while ensuring the continuity in our services and operations. Face masks are distributed to all frontline staff and to other support staff where necessary. Hand sanitisers are placed in offices and branches. Staff and customers are required to wear surgical face masks at meetings and maintain personal hygiene especially washing hands frequently.

Cleaning regime in common areas such as the branch lobbies, lifts, corridors and toilets have been stepped up. We will continue to monitor and institute more measures as soon as they become necessary.