

13 March 2020

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that in view of the current novel coronavirus outbreak, we will review current measures from time to time, and adjust branch services as appropriate. 160 BOCHK branches across the city will maintain normal services and details of these outlets are available at our website (www.bochk.com/en/branch.html). Customers are also advised to access bank services via electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries, please call BOCHK’s Customer Service Hotline at (852) 3988 2388.

From 16 March 2020 (Monday) onwards, the following 13 branches will resume services:

Branch Name	Branch Address
Hong Kong	
Connaught Road Central Branch	13-14 Connaught Road Central
Harbour Road Branch	Shop 4, G/F, Causeway Centre, 28 Harbour Road, Wan Chai
Kowloon	
Elements Branch	Shop 1003-1004, 1/F, Elements, 1 Austin Road West
Cameron Road Wealth Management Centre	30 Cameron Road, Tsim Sha Tsui
Tseuk Luk Street Wealth Management Centre	86 Tseuk Luk Street, San Po Kong
Hung Hom Wealth Management Centre	37-39 Ma Tau Wai Road, Hung Hom
Whampoa Wealth Management Centre	Shops A1-A2 & G1, G/F, Block A-E Whampoa Estate, Nos. 1-15 Tak Man Street, Hung Hom
Ma Tau Kok Road Branch	39-45 Ma Tau Kok Road, To Kwa Wan
Nga Tsin Wai Road Branch	25 Nga Tsin Wai Road, Kowloon City
New Territories	
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi
Cheung Hong Estate Commercial Centre Branch	2 G/F, Commercial Centre, Cheung Hong Estate, Tsing Yi
New Town Plaza Branch	Shop 608, Level 6 Phase One, New Town Plaza, Sha Tin
Tai Wai Wealth Management Centre	37 Tai Wai Road, Sha Tin

The following branches will remain suspended until further notice:

Branch Name	Branch Address
Hong Kong	
Western District Branch	386-388 Des Voeux Road West
Caine Road Branch	57 Caine Road
Queen's Road West (Sheung Wan) Branch	2-12 Queen's Road West, Sheung Wan
Shun Tak Centre Branch	Shop 225, 2/F, Shun Tak Centre, 200 Connaught Road Central
Jardine's Bazaar Branch	G/F, Siki Centre, No.23 Jardine's Bazaar, Causeway Bay
Sai Wan Ho Branch	142-146 Shau Kei Wan Road, Sai Wan Ho
Siu Sai Wan Branch	Shop 19, Cheerful Garden, Siu Sai Wan
North Point Branch [#]	Shop B&C, G/F, King's Towers, 480 King's Road, North Point
North Point Wealth Management Centre	Shop 5B, G/F, Roca Centre, 460-470 King's Road, North Point
Kowloon	
Shanghai Street (Prince Edward) Branch	689-693 Shanghai Street, Mong Kok
Yu Chau Street Branch	42-46 Yu Chau Street, Sham Shui Po
Mong Kok (Silvercorp Int'l Tower) Branch	Shop B, 707-713 Nathan Road, Mong Kok
China Hong Kong City Branch	Shop 19-20, 2/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
OUHK Branch	The Open University of Hong Kong, 30 Good Shepherd Street, Ho Man Tin
Stage 2 Mei Foo Sun Chuen Branch	19 Glee Path, Mei Foo Sun Chuen
Kowloon Bay Branch	Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay
Ngau Tau Kok Road (Kwun Tong) Branch	327 Ngau Tau Kok Road, Kwun Tong
Lam Tin Branch*	Shop 12, 49 Kai Tin Road, Lam Tin
Hip Wo Street Branch	195-197 Hip Wo Street, Kwun Tong
On Tai Estate Banking Services Centre	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong
Pak Tai Street Branch	4-6 Pak Tai Street, To Kwa Wan
New Territories	
Fortune Kingswood Branch	Shop G65, G/F, Ph 1 Fortune Kingswood, 18 Tin Yan Road, Tin Shui Wai
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung
Lei Muk Shue Branch	Shop 22, Lei Muk Shue Shopping Centre, Kwai Chung
Clague Garden Branch	Shop 1-3, Commercial Complex, Clague Garden Estate, 24 Hoi Shing Road, Tsuen Wan
Kin Wing Street Branch	24-30 Kin Wing Street, Tuen Mun
Venice Gardens Branch	Shop 13-15, G/F Venice Gardens, Leung Tak Street, Tuen Mun

Sheung Shui Centre Branch	Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui
Sheung Shui Branch Securities Services Centre	136 San Fung Avenue, Sheung Shui
Kwong Fuk Road Branch	40-50 Kwong Fuk Road, Tai Po Market
Fu Heng Estate Branch	Shop 1-2, Fu Heng Shopping Centre, Tai Po
Science Park Banking Services Centre	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin
HKUST Branch	The Hong Kong University of Science & Technology, Clear Water Bay Road
Discovery Bay Banking Services Centre	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island

#The service at the Self-service Banking Centre at North Point Branch remains normal.

*The Safe Deposit Box service at Lam Tin Branch remains normal.

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