

20 July 2020

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that in view of the current novel coronavirus outbreak, we will review current measures from time to time, and adjust branch services as appropriate. More than 180 BOCHK branches across the city will maintain normal services. Customers can also visit our “24/7” Self-service Banking Centres and ATMs for banking services. Details of these outlets are available at our website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)).

We will continue to fully support the community efforts against the outbreak and adopt necessary sanitisation practices in all branches. We will conduct body temperature checks for customers entering branches and remind them to wear a mask. Special crowd control and queuing measures will continue to be implemented to maintain an appropriate distance between customers who are waiting to be served. We will closely monitor the situation in Hong Kong and make appropriate arrangements.

Customers are also encouraged to access banking services via electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries, please call BOCHK’s Customer Service Hotline at (852) 3988 2388.

From 20 July 2020 (Monday) onwards, the following branch will resume services:

Branch Name	Branch Address
<b>Kowloon</b>	
Lam Tin Branch	Shop 12, 49 Kai Tin Road, Lam Tin

The services of the following branches will be suspended until further notice:

Branch Name	Branch Address
<b>Kowloon</b>	
Choi Wan Estate Branch <sup>#</sup>	Shop Nos. A317 and A318, 3/F, Choi Wan Shopping Centre Phase II, No. 45 Clear Water Bay Road, Ngau Chi Wan
Choi Hung Branch	19 Clear Water Bay Road, Ngau Chi Wan
Diamond Hill Branch <sup>#</sup>	G107 Plaza Hollywood, Diamond Hill
Ma Tau Kok Road Branch <sup>#</sup>	39-45 Ma Tau Kok Road, To Kwa Wan

<b>Branch Name</b>	<b>Branch Address</b>
Dragon Centre Branch	Shop 206A, Dragon Centre, 37K Yen Chow Street, Sham Shui Po
Lei Cheng Uk Estate Branch <sup>#</sup>	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate
<b>New Territories</b>	
Tseung Kwan O (The Grandiose) Branch <sup>#</sup>	Shop G59-60, G/F, Popcorn, Tseung Kwan O Town
Sha Kok Estate Branch <sup>#</sup>	Shop 39, Sha Kok Shopping Centre, Sha Kok Estate, Sha Tin
Lek Yuen Banking Services Centre <sup>#</sup>	Shop 2-3 on G/F & F2/F, Fook Hoi House, Lek Yuen Estate, 6 Lek Yuen Street, Sha Tin

The services of the following branches will remain suspended until further notice:

<b>Branch Name</b>	<b>Branch Address</b>
<b>Kowloon</b>	
Yuk Wah Street Branch	46-48 Yuk Wah Street, Tsz Wan Shan
<b>New Territories</b>	
Hong Kong International Airport Branch <sup>#</sup>	Unit 5T054-5T056, Level 5, Arrivals Greeting Hall, Terminal 1, Hong Kong International Airport

<sup>#</sup>The service at the Self-service Banking Centre at relevant branches remains normal.

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