

3 August 2020

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that in view of the current novel coronavirus outbreak, we will review current measures from time to time, and adjust branch services as appropriate. Except for certain branches listed below, 180 BOCHK branches across the city will continue to provide services. Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. Details of BOCHK outlets are available at our website (www.bochk.com/en/branch.html).

For enquiries, please call BOCHK Customer Service Hotline at (852) 3988 2388.

From 3 August 2020 (Monday) onwards, the following branches will resume services:

Branch Name	Branch Address
Kowloon	
To Kwa Wan Branch	80N To Kwa Wan Road, To Kwa Wan
Dragon Centre Branch	Shop 206A, Dragon Centre, 37K Yen Chow Street, Sham Shui Po
New Territories	
Sha Kok Estate Branch	Shop 39, Sha Kok Shopping Centre, Sha Kok Estate, Sha Tin

The services of the following branches will be suspended until further notice:

Branch Name	Branch Address
Kowloon	
OUHK Branch [#]	The OUHK, 30 Good Shepherd Street, Ho Man Tin
China Hong Kong City Branch [#]	Shop 19-20, 2/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
New Territories	
HKUST Branch [#]	The HKUST, Clear Water Bay Road

The services of the following branches will remain suspended until further notice:

Branch Name	Branch Address
Hong Kong	
Harbour Road Branch [#]	Shop 4, G/F, Causeway Centre, 28 Harbour Road, Wan Chai



Branch Name	Branch Address
Kowloon	
Yuk Wah Street Branch	46-48 Yuk Wah Street, Tsz Wan Shan
Choi Wan Estate Branch [#]	Shop Nos. A317 and A318, 3/F, Choi Wan Shopping Centre Phase II, 45 Clear Water Bay Road, Ngau Chi Wan
Choi Hung Branch	19 Clear Water Bay Road, Ngau Chi Wan
Diamond Hill Branch [#]	G107 Plaza Hollywood, Diamond Hill
Ma Tau Kok Road Branch [#]	39-45 Ma Tau Kok Road, To Kwa Wan
Lei Cheng Uk Estate Branch [#]	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate
New Territories	
Tseung Kwan O (The Grandiose) Branch [#]	Shop G59-60, G/F, PopCorn, Tseung Kwan O Town
Lek Yuen Banking Services Centre [#]	Shop 2-3 on G/F & F2/F, Fook Hoi House, Lek Yuen Estate, 6 Lek Yuen Street, Sha Tin
Hong Kong International Airport Branch [#]	Unit 5T054-5T056, Level 5, Arrivals Greeting Hall, Terminal 1, Hong Kong International Airport

[#]The service at the Self-service Banking Centre at these branches remains normal.

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