

28 December 2020

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that in response to community efforts against the pandemic, we will adjust branch services as appropriate. Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. Details of BOCHK outlets are available at our website (www.bochk.com/en/branch.html).

From 28 December 2020 (Monday) onwards, the services of the following branch will be suspended until further notice:

Branch Name	Branch Address
Kowloon	
Mong Kok Branch [#]	589 Nathan Road, Mong Kok

The services of the following branches will remain suspended until further notice:

Branch Name	Branch Address
New Territories	
Tsuen Wan Branch [#]	297-299 Sha Tsui Road, Tsuen Wan
Hong Kong International Airport Branch [#]	Unit 5T054-5T056, Level 5, Arrivals Greeting Hall, Terminal 1, Hong Kong International Airport

Meanwhile, the business hours of the remaining branches across the city have been adjusted to 9 am to 4 pm from Monday to Friday and 9 am to 12 noon on Saturday. The business hours of the following branches have also been adjusted as follows:

Branch Name	Branch Address	Business Hours
Kowloon		
On Tai Estate Banking Services Centre [#]	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong	Tuesday & Thursday: 1 pm – 4 pm Monday, Wednesday, Friday & Saturday: Closed as usual
New Territories		
Sheung Shui Banking Services Centre [#]	136 San Fung Avenue, Sheung Shui	Monday to Friday: 9 am – 4 pm Saturday: Closed as usual
Science Park Banking Services Centre [#]	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin	Monday to Friday: 11 am – 6 pm Saturday: Closed as usual
HKUST Branch [#]	The HKUST, Clear Water Bay Rd	Monday to Friday: 9 am – 4 pm Saturday: Closed as usual



Branch Name	Branch Address	Business Hours
Discovery Bay Banking Services Centre [#]	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 5 pm Saturday: 10 am – 12 noon

[#]The service at the Self-service Banking Centre at these branches remains normal.

For enquiries, please call BOCHK Customer Service Hotline at (852) 3988 2388.

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