

Bank of Communications Hong Kong Branch Announces Branch Service Change Update

Bank of Communications Co., Ltd. Hong Kong Branch holds the health and safety of our customers and employees in the highest regard. In view of the latest situation, we now update our precautionary measures.

The services of the following retail branches will be suspended from 7 February 2022 (Monday) until further notice:

| Branch Name | Address |
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| Hong Kong Island | |
| West Point Branch | G/F., 327-333 Queen's Road West, Hong Kong |
| Hennessy Road Branch | G/F., Bank of Communications Building., 368 Hennessy Road, Hong Kong |
| Quarry Bay Branch | Shops 2, G/F., No. 1001 King's Road, Quarry Bay, Hong Kong |
| Kowloon | |
| Shamshuipo Branch | Shop G1-G3, G11-G13, G19-G21, G/F., Golden Centre, 94 Yen Chow Street, Sham Shui Po, Kowloon |
| Mongkok Branch | G/F and 1/F, Shun Wah Building, Nos. 735 & 735A Nathan Road, Mongkok, Kowloon |
| Kwun Tong Branch | Shop E, Block G & H, G/F, East Sun Industrial Centre, 16 Shing Yip Street, Kwun Tong, Kowloon |
| Wong Tai Sin Branch | Shop N118, 1/F, Temple Mall North, 136 Lung Cheung Road, Wong Tai Sin, Kowloon |
| New Territories | |
| Kwai Chung Branch | G/F., 93-99 Tai Loong Street, Kwai Chung, New Territories |
| Sha Tsui Road Branch | Shops Nos. 3-5 on G/F., Kwong Ming Building, 120-130 Sha Tsui Road, Tsuen Wan, New Territories |
| Yuen Long Branch | Shop 2B, G/F, Man Yu Building, 2-14 Tai Fung Street, Yuen Long, New Territories |
| Tai Po Branch | Shop No. 1, 2, 26 & 27, G/F., Wing Fai Plaza, 29-35 Ting Kok Road, Tai Po, New Territories |
| Shatin Branch | Shop No. 193, Level 3, Shatin Lucky Plaza, Shatin, New Territories |
| Tuen Mun Branch | Shops 7-8 on G/F, Castle Peak Lin Won Building, 2-4 Yan Ching Street, Tuen Mun, New Territories |

Except for the following retail branches which will continue to provide banking services for the coming two consecutive Saturdays (12 and 19 February) from 9:00 a.m. to 12:00 noon, services of the remaining retail branches will be suspended:

| Branch Name | Address |
|-------------------------|--|
| Hong Kong Island | |
| Business Department | Unit B B/F & G/F, Unit C G/F, Wheelock House, 20 Pedder Street, Central, Hong Kong |
| Wanchai Branch | Shop B on G/F., Johnston Court, 32-34 Johnston Road, Hong Kong |
| King's Road Branch | G/F, Kailey Court, 67-71 King's Road, Hong Kong |
| Kowloon | |
| Kowloon Branch | G/F., 563 Nathan Road, Kowloon |
| Hunghom Branch | Shop A6, G/F., Whampoa Estate Planet Square, 1-3 Tak Man Street, Kowloon |

| New Territories | |
|-------------------------------------|---|
| Tsuen Wan Branch | G/F., 240-242 Sha Tsui Road, Tsuen Wan, New Territories |
| Nina Tower Wealth Management Centre | Suite 2304 on 23/F, Tower 2, Nina Tower, No. 8, Yeung Uk Road, Tsuen Wan, New Territories |
| Sheung Shui Branch | Shops 1010-1014, G/F., Sheung Shui Centre, Sheung Shui, New Territories |

Business hours of retail branches from Monday to Friday will remain as 9:00 a.m. to 4:00 p.m. The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.

The prudent precautionary measures are implemented in all branches, including enhancing disinfection and cleaning and all employees are requested to put on surgical masks at work. Employees will check customers' body temperature when entering the branches, and customers are encouraged to put on surgical masks. Hand sanitizer is available in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 398 95559.