

19 February 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) has been fully supporting the epidemic prevention work and closely monitoring the situation in Hong Kong to make arrangements and adjust branch services as appropriate. The services of some branches (see Table 1) are suspended until further notice while the remaining branches maintain services. Except for certain branches (see Table 2), **the business hours of the branches are 9 am to 4 pm from Monday to Friday. Only certain branches (see Table 3) will maintain services on Saturdays from 9 am to 12 noon^{Note}**. The cut-off time of Cheque Deposit Machines is 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day. Customers may check on BOCHK website the latest branch service arrangement under “What’s New” (www.bochk.com/en/home.html) and the nearest outlets under “Branch Locator” (www.bochk.com/en/branch.html). Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries, please call the BOCHK Customer Service Hotline at (852) 3988 2388.

Table 1: The services of the following branches are suspended until further notice

Branch Name	Branch Address
Hong Kong	
United Centre Branch [#]	Shop 1021, United Centre, 95 Queensway
Western District Branch [#]	386-388 Des Voeux Road West
Central District (Wing On House) Branch [#]	B/F-2/F, Wing on House, 71 Des Voeux Road Central
First Street Branch [#]	55A First Street, Sai Ying Pun
Ap Lei Chau Branch [#]	13-15 Wai Fung Street, Ap Lei Chau
Tin Wan Branch [#]	2-12 Ka Wo Street, Tin Wan
Caine Road Branch [#]	57 Caine Road
Shun Tak Centre Branch [#]	Shop 225, 2/F, Shun Tak Centre, 200 Connaught Road Central
Connaught Road Central Branch	13-14 Connaught Road Central
Wan Chai (Wu Chung House) Branch [#]	213 Queen's Road East, Wan Chai
Chai Wan Branch Safe Box Services Centre [#]	27 Gold Mine Building, 345 Chai Wan Road, Chai Wan
Happy Valley Branch [#]	11 King Kwong Street, Happy Valley
Sai Wan Ho Branch [#]	142-146 Shau Kei Wan Road, Sai Wan Ho
Java Road Branch [#]	Shop B, G/F, Kiu Wah Building, 188-194 Java Road, North Point
North Point Branch [#]	Shop B & C, G/F, King's Towers, 480 King's Road, North Point
North Point (King's Centre) Branch [#]	193-209 King's Road, North Point
Siu Sai Wan Branch [#]	Shop 19, Cheerful Garden, Siu Sai Wan
Quarry Bay Branch [#]	Parkvale, 1060 King's Road, Quarry Bay
Aberdeen Branch [#]	25 Wu Pak Street, Aberdeen
Kowloon	
Fuk Tsun Street Branch [#]	32-40 Fuk Tsun Street, Tai Kok Tsui
Tai Kok Tsui Branch [#]	73-77 Tai Kok Tsui Road, Tai Kok Tsui



Branch Name	Branch Address
Kowloon	
Olympian City Branch [#]	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road
Shanghai Street (Prince Edward) Branch	689-693 Shanghai Street, Mong Kok
Mong Kok (President Commercial Centre) Branch [#]	608 Nathan Road, Mong Kok
Prince Edward Road West (Mong Kok) Branch [#]	116-118 Prince Edward Road West, Mong Kok
Dragon Centre Branch	Shop 206A, Dragon Centre, 37K Yen Chow Street, Sham Shui Po
Yu Chau Street Branch [#]	42-46 Yu Chau Street, Sham Shui Po
194 Cheung Sha Wan Road Branch [#]	194-196 Cheung Sha Wan Road, Sham Shui Po
Mong Kok Road Branch [#]	50-52 Mong Kok Road, Mong Kok
China Hong Kong City Branch [#]	Shop 19-20, 2/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
China Hong Kong City Wealth Management Centre [#]	Shop 1, UG/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
Kimberley Road Branch [#]	Apartments A-B on G/F & 1/F, Holly Mansion, 37 Kimberley Road, Tsim Sha Tsui
Cameron Road Wealth Management Centre [#]	30 Camkeron Road, Tsim Sha Tsui
Tsim Sha Tsui Branch [#]	24-28 Carnarvon Road, Tsim Sha Tsui
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui
Tsim Sha Tsui East Branch [#]	Shop 3, LG/F, Hilton Towers, 96 Granville Road, Tsim Sha Tsui East
Elements Branch [#]	Shop 1003-1004, 1/F, Elements, 1 Austin Road West
HKMU Branch [#]	Hong Kong Metropolitan University, 30 Good Shepherd Street, Ho Man Tin
Lei Cheng Uk Estate Branch [#]	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate
Stage 2 Mei Foo Sun Chuen Branch [#]	19 Glee Path, Mei Foo Sun Chuen
Mei Foo Mount Sterling Mall Branch [#]	Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen
Wong Tai Sin Branch [#]	Shop G13 & G13A, G/F, Temple Mall South, Wong Tai Sin
Choi Hung Road Branch [#]	58-68 Choi Hung Road, San Po Kong
Yuk Wah Street Branch [#]	46-48 Yuk Wah Street, Tsz Wan Shan
Hung Hom Wealth Management Centre [#]	37-39 Ma Tau Wai Road, Hung Hom
Whampoa Wealth Management Centre [#]	Shops A1-A2 & G1, G/F, Block A-E Whampoa Estate, Nos. 1-15 Tak Man Street, Hung Hom
Ma Tau Wai Road Branch [#]	47-49 Ma Tau Wai Road, Hung Hom
Ngau Tau Kok Road (Kwun Tong) Branch	327 Ngau Tau Kok Road, Kwun Tong
Tsui Ping Estate Branch [#]	Shop 116, 2/F Shopping Circuit, Tsui Ping Estate, Kwun Tong
Hip Wo Street Branch	195-197 Hip Wo Street, Kwun Tong
On Tai Estate Banking Services Centre [#]	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong
Kwun Tong Plaza Branch [#]	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong

Branch Name	Branch Address
Kowloon	
Yau Tong Branch	Shop G1-G27, Ka Fu Arcade, Yau Tong Centre
Pak Tai Street Branch	4-6 Pak Tai Street, To Kwa Wan
To Kwa Wan Branch [#]	80N To Kwa Wan Road, To Kwa Wan
Ma Tau Kok Road Branch [#]	39-45 Ma Tau Kok Road, To Kwa Wan
Nga Tsin Wai Road Branch [#]	25 Nga Tsin Wai Road, Kowloon City
Castle Peak Road (Cheung Sha Wan) Branch	365-371 Castle Peak Road, Cheung Sha Wan
Festival Walk Branch [#]	Unit LG256, Festival Walk, Kowloon Tong
Sau Mau Ping Branch [#]	Shop 214, Sau Mau Ping Shopping Centre, Sau Mau Ping
Kowloon Plaza Branch [#]	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Jordan Road Branch [#]	1/F, Sino Cheer Plaza, 23-29 Jordan Road
New Territories	
The Lohas Banking Services Centre [#]	Shop Unit 413, Level 4, The LOHAS, No. 1 Lohas Park Road, Tseung Kwan O
Cheung Hong Estate Commercial Centre Branch [#]	Shop 102, G/F Commercial Centre No.1, Cheung Hong Estate, 12 Ching Hong Road, Tsing Yi
Lei Muk Shue Branch [#]	Shop 22, Lei Muk Shue Shopping Centre, Tsuen Wan
Kwai Chung Plaza Branch [#]	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung
Castle Peak Road (Tsuen Wan) Wealth Management Centre [#]	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan
Castle Peak Road (Tsuen Wan) Branch [#]	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan
Sheung Shui Centre Branch [#]	Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui
Sheung Shui Banking Services Centre [#]	136 San Fung Avenue, Sheung Shui,
Sheung Shui Branch [#]	61 San Fung Avenue, Sheung Shui
Kwong Fuk Road Branch	40-50 Kwong Fuk Road, Tai Po Market
Fu Shin Estate Banking Services Centre [#]	Shop G11, Fu Shin Shopping Centre, Tai Po
Fu Heng Estate Branch [#]	Shop 1-2, Fu Heng Shopping Centre, Tai Po
Tai Po Branch [#]	68-70 Po Heung Street, Tai Po Market
Luen Wo Market Branch Safe Box Services Centre [#]	Shop B, 10-16 Luen Shing Street, Luen Wo Market, Fanling
Science Park Banking Services Centre [#]	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin
Heng On Estate Branch [#]	Shop 203, 2/F Heng On Shopping Centre, Heng On Estate, Shatin
Lek Yuen Banking Services Centre [#]	Shop 2-3 on G/F & F2/F, Fook Hoi House, Lek Yuen Estate, 6 Lek Yuen Street, Sha Tin
Fo Tan Branch [#]	Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei Street, Shatin
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung
Leung King Estate Branch [#]	Shop No. L221 and L222, Level 2, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun
Tuen Mun Wealth Management Centre	Shop 5, Level 1, North Wing, Trend Plaza, Tuen Mun

Branch Name	Branch Address
New Territories	
Tuen Mun Town Plaza Branch [#]	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun
Tuen Mun Fa Yuen Branch [#]	Shop G & H, 6 Tsing Hoi Circuit, Tuen Mun
Tuen Mun San Hui Branch [#]	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun
Tin Shui Wai Branch [#]	Shop G65, G/F, +Woo(Phase 1), 12-18 Tin Yan Road, Tin Shui Wai
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long
Airport Cheong Tat Road Branch [#]	Shop No. G03A, G/F, Regal Airport Hotel, 9 Cheong Tat Road, Chek Lap Kok
Hong Kong International Airport Branch [#]	Unit 5T054-5T056, Level 5, Arrivals Greeting Hall, Terminal 1, Hong Kong International Airport
Ma On Shan Plaza Branch [#]	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan

[#]The service of the Self-service Banking Centre at the branches remains normal.

Table 2: The business hours of certain branches

Branch Name	Branch Address	Business Hours
Kowloon		
On Tai Estate Banking Services Centre [#]	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong	Tuesday & Thursday: 1 pm – 4 pm Monday, Wednesday, Friday & Saturday: Closed as usual
New Territories		
Sheung Shui Banking Services Centre [#]	136 San Fung Avenue, Sheung Shui	Monday to Friday: 9 am – 4 pm Saturday: Closed as usual
Science Park Banking Services Centre [#]	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin	Monday to Friday: 11 am – 6 pm Saturday: Closed as usual
HKUST Branch [#]	The HKUST, Clear Water Bay Rd	Monday to Friday: 9 am – 4 pm Saturday: Closed as usual
Discovery Bay Banking Services Centre [#]	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 5 pm Saturday: 10 am – 12 noon ^{Note}

Note: Except for certain branches, the services of BOCHK branches will be suspended for three consecutive Saturdays after the Lunar New Year (i.e. 5, 12 and 19 February).

Table 3: The following branches provide services as usual on three consecutive Saturdays after the Lunar New Year (i.e. 5, 12 and 19 February)

Branch Name	Branch Address
Hong Kong	
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing
Kowloon	
Mong Kok Branch	589 Nathan Road, Mong Kok
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong
New Territories	
East Point City Branch	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O