

28 February 2022

Notice of NCB Branches Services and Self-service Banking

According to the needs of epidemic prevention and control, Nanyang Commercial Bank ("NCB") would like to notify its customers and general public that the services of the following branches are suspended until further notice.

Branch Name	Branch Address
Hong Kong Island	
Sai Wan Ho Branch	63 Shaukeiwan Road, Sai Wan Ho, Hong Kong
Happy Valley Branch	29 Wong Nei Chung Road, Happy Valley, Hong Kong
Des Voeux Road West Branch	334 Des Voeux Road West, Hong Kong
Aberdeen Branch	Shop A, 171 Aberdeen Main Road, Aberdeen, Hong Kong
North Point Branch	351 King's Road, North Point, Hong Kong
Wanchai Branch	123 Johnston Road, Wanchai, Hong Kong
Central District Branch	2/F Century Square, 1-13 D'Aguiar Street, Central, Hong Kong
Leighton Road Branch	G/F, Zoroastrian Building, 101 Leighton Road, Causeway Bay, Hong Kong
Kowloon	
Jordan Road Branch	20 Jordan Road, Yaumati, Kowloon
Ferry Point Branch	Offices B-D, 10/F and Shops D-F, G/F, Best-O-Best Commercial Centre, 32-36 Ferry Street, Yaumati, Kowloon
Laichikok Road Branch	236 Laichikok Road, Shamshuipo, Kowloon
Tokwawan Branch	62 Tokwawan Road, Kowloon
Tsimshatsui Branch	Shops B & C, G/F Han Chung Mansion, 8-10 Hankow Road, Tsimshatsui, Kowloon
Shamshuipo Branch	198-200 Tai Po Road, Shamshuipo, Kowloon
San Po Kong Branch	41-45, Yin Hing Street, San Po Kong, Kowloon

Branch Name	Branch Address
Cheung Sha Wan Branch	G/F, 792-794 Cheung Sha Wan Road, Kowloon
Kowloon Bay Branch	Shop 2, G/F, Shun Fat Industrial Building, 17 Wang Hoi Road, Kowloon Bay, Kowloon
Nathan Road Branch	570 Nathan Road, Mongkok, Kowloon
Mongkok Branch	727 Nathan Road, Mongkok, Kowloon
Kowloon City Branch	86 Nga Tsin Wai Road, Kowloon City, Kowloon
New Territories	
Kwai Chung Branch	100 Lei Muk Road, Kwai Chung, New Territories
Tai Po Branch	Shop A, G/F, 18 Kwong Fuk Road, Tai Po, New Territories
Tsuen Wan Market Street Branch	Shops A&B, G/F, 21-25 Tsuen Wan Market Street, Tsuen Wan, New Territories
Kwai Shing Branch	S Shop No. 132, Level 1, Kwai Shing East Shopping Centre, Kwai Shing East Estate, 63 Kwai Shing Circuit, Kwai Chung, New Territories
Yuen Long Branch	G/F, Tung Yik Building, Tai Tong Road, Yuen Long, New Territories (8 Yu King Square)
Tuen Mun Branch	Shop J-L, G/F, Forward Mansion, 26A Yan Ching Circuit, Tuen Mun, New Territories
Cross-border Wealth Management Centre - Tuen Mun	Shops GB & B01, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories
Shatin Branch	Shop 7-8, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Shatin, New Territories

Other special arrangements are set out below:

1. The services of all branches are suspended every Saturday until further notice.
2. The business hours of all branches adjusted as below until further notice:
 - Monday to Friday: 10:00 - 15:30

- Cut-off time of cheque deposit machines remain adjusted to 16:00 (from Monday to Friday).
3. The services of all stock inquiry machines and the ATM of the Jordan Road Branch (Address: 20 Jordan Road, Yaumati, Kowloon) remain suspended until further notice;
The cheque deposit machine of the following branches are suspended until further notice:

Branch Name	Branch Address
Kwai Shing Branch	Shop No. 132, Level 1, Kwai Shing East Shopping Centre, Kwai Shing East Estate, 63 Kwai Shing Circuit, Kwai Chung, New Territories
Tuen Mun Branch	Shop J-L,G/F, Forward Mansion, 26A Yan Ching Circuit, Tuen Mun, New Territories
Nathan Road Branch	570 Nathan Road, Mongkok, Kowloon
Mongkok Branch	727 Nathan Road, Mongkok, Kowloon
Kowloon City Branch	86 Nga Tsin Wai Road, Kowloon City, Kowloon
Shatin Branch	Shop 7-8, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Shatin, New Territories
North Point Branch	351 King's Road, North Point, Hong Kong
Sai Wan Ho Branch	63 Shaukeiwan Road, Sai Wan Ho, Hong Kong
Ferry Point Branch	Offices B-D, 10/F and Shops D-F, G/F, Best-O-Best Commercial Centre, 32-36 Ferry Street, Yaumati, Kowloon
Kowloon Bay Branch	Shop 2, G/F, Shun Fat Industrial Building, 17 Wang Hoi Road, Kowloon Bay, Kowloon

To access NCB's banking services, customers are advised to visit other branches in the nearby district or use Internet Banking, Mobile Banking, Phone Banking, etc. For enquiries, please contact the Customer Services Hotline at (852) 2622 2633. We apologize for any inconvenience caused.

Nanyang Commercial Bank, Limited

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Notice of NCB Branches Services

Nanyang Commercial Bank (“NCB”) would like to notify its customers and general public that

1. In response to staff members tested positive for COVID-19, the services of the following branches are suspended until further notice:

Branch Name	Branch Address	Last Working Day of the Employee
Yuen Long Branch	G/F, Tung Yik Building, Tai Tong Road, Yuen Long, New Territories (8 Yu King Square)	23 Feb
Tuen Mun Branch	Shop J-L,G/F, Forward Mansion, 26A Yan Ching Circuit, Tuen Mun, New Territories	23 Feb
Mongkok Branch	727 Nathan Road, Mongkok, Kowloon	23 Feb
Kowloon City Branch	86 Nga Tsin Wai Road, Kowloon City, Kowloon	24 Feb
Nathan Road Branch	570 Nathan Road, Mongkok, Kowloon	25 Feb
Sai Wan Ho Branch	63 Shaukeiwan Road, Sai Wan Ho, Hong Kong	25 Feb

2. Services and operations will be resumed for the following branches. The branches were closed as there were staff confirmed/preliminary confirmed positive for the COVID. The Bank has already taken corresponding measures, including thoroughly cleaning and disinfecting these branches, all staff of these branches has conducted COVID-19 tests and obtained negative results before back to the branch.

Branch Name	Branch Address
Yaumati Branch	309 Nathan Road, Yaumati, Kowloon
Hunghom Branch	69A Wuhu Street, Hunghom, Kowloon
Causeway Bay Branch	Shop G-J, G/F, Hong Kong Mansion, 1 Yee Wo Street, Causeway Bay, Hong Kong
Kwun Tong Branch	G/F Shop 1, 1/F Shop 2, 410 Kwun Tong Road, Kowloon
Commercial Business Centre Two (Kowloon District)	20/F, 410 Kwun Tong Road, Kowloon

To access NCB's banking services, customers are advised to visit other branches in the nearby district or use Internet Banking, Mobile Banking, Phone Banking, etc. For enquiries, please contact the Customer Services Hotline at (852) 2622 2633. We apologize for any inconvenience caused.

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List of NCB Branches and Self-service Banking Services

Branch Name	Service Arrangement (all branches suspended on Sat)	Branch Address	ATM	Cheque Deposit	Cash Deposit
Hong Kong Island					
Main Branch	Normal	151 Des Voeux Road Central, Hong Kong	24 hrs	24 hrs	24 hrs
Western Branch	Normal	1/F & 2/F, 359-361 Queen's Road Central, Hong Kong	24 hrs	Same as the Bank	Same as the Bank
Causeway Bay Branch	Normal	Shop G-J, G/F, Hong Kong Mansion, 1 Yee Wo Street, Causeway Bay, Hong Kong	24 hrs	24 hrs	24 hrs
Happy Valley Branch	Normal	29 Wong Nei Chung Road, Happy Valley, Hong Kong	24 hrs	24 hrs	24 hrs
Kennedy Town Branch	Normal	86 Belcher's Street, Kennedy Town, Hong Kong	24 hrs	24 hrs	24 hrs
Des Voeux Road West Branch	Suspension	334 Des Voeux Road West, Hong Kong	24 hrs	24 hrs	24 hrs
Aberdeen Branch	Suspension	Shop A, 171 Aberdeen Main Road, Aberdeen, Hong Kong	24 hrs	24 hrs	24 hrs
North Point Branch	Normal	351 King's Road, North Point, Hong Kong	24 hrs	Suspension	24 hrs
Sai Wan Ho Branch	Suspension	63 Shaukeiwan Road, Sai Wan Ho, Hong Kong	24 hrs	Suspension	24 hrs
Wanchai Branch	Suspension	123 Johnston Road, Wanchai, Hong Kong	24 hrs	24 hrs	24 hrs
Central District Branch	Suspension	2/F Century Square, 1-13 D'Aguilar Street, Central, Hong Kong	Suspension	Suspension	N/A
Leighton Road Branch	Suspension	G/F, Zoroastrian Building, 101 Leighton Road, Causeway Bay, Hong Kong	24 hrs	24 hrs	24 hrs
Kowloon					
Mongkok Branch	Suspension	727 Nathan Road, Mongkok, Kowloon	24 hrs	Suspension	24 hrs
Yaumati Branch	Normal	309 Nathan Road, Yaumati, Kowloon	24 hrs	24 hrs	24 hrs

Branch Name	Service Arrangement (all branches suspended on Sat)	Branch Address	ATM	Cheque Deposit	Cash Deposit
Ferry Point Branch	Suspension	Offices B-D, 10/F and Shops D-F, G/F, Best-O-Best Commercial Centre, 32-36 Ferry Street, Yaumati, Kowloon	24 hrs	Suspension	N/A
Nathan Road Branch	Suspension	570 Nathan Road, Mongkok, Kowloon	24 hrs	Suspension	24 hrs
Laichikok Road Branch	Suspension	236 Laichikok Road, Shamshuipo, Kowloon	24 hrs	24 hrs	N/A
Jordan Road Branch	Suspension	20 Jordan Road, Yaumati, Kowloon	Suspension	Suspension	N/A
Tokwawan Branch	Suspension	62 Tokwawan Road, Kowloon	24 hrs	Suspension	Suspension
Kwun Tong Branch	Normal	G/F Shop 1, 1/F Shop 2, 410 Kwun Tong Road, Kowloon	24 hrs	24 hrs	24 hrs
Tsimshatsui Branch	Suspension	Shops B & C, G/F Han Chung Mansion, 8-10 Hankow Road, Tsimshatsui, Kowloon	24 hrs	24 hrs	24 hrs
Hunghom Branch	Normal	69A Wuhu Street, Hunghom, Kowloon	24 hrs	24 hrs	24 hrs
Shamshuipo Branch	Suspension	198-200 Tai Po Road, Shamshuipo, Kowloon	24 hrs	24 hrs	N/A
Peninsula Centre Branch	Normal	Shop G48 Peninsula Centre, 67 Mody Road, Tsimshatsui, Kowloon	24 hrs	24 hrs	24 hrs
San Po Kong Branch	Suspension	41-45, Yin Hing Street, San Po Kong, Kowloon	24 hrs	24 hrs	24 hrs
Kowloon City Branch	Suspension	86 Nga Tsin Wai Road, Kowloon City, Kowloon	24 hrs	Suspension	24 hrs
Cheung Sha Wan Branch	Suspension	G/F, 792-794 Cheung Sha Wan Road, Kowloon	24 hrs	24 hrs	N/A
Kowloon Bay Branch	Suspension	Shop 2, G/F, Shun Fat Industrial Building, 17 Wang Hoi Road, Kowloon Bay, Kowloon	24 hrs	Suspension	N/A
New Territories					
Kwai Chung Branch	Normal	100 Lei Muk Road, Kwai Chung, New Territories	24 hrs	24 hrs	24 hrs

Branch Name	Service Arrangement (all branches suspended on Sat)	Branch Address	ATM	Cheque Deposit	Cash Deposit
Tai Po Branch	Suspension	Shop A, G/F, 18 Kwong Fuk Road, Tai Po, New Territories	24 hrs	24 hrs	24 hrs
Yuen Long Branch	Normal	G/F, Tung Yik Building, Tai Tong Road, Yuen Long, New Territories (8 Yu King Square)	24 hrs	24 hrs	24 hrs
Ha Kwai Chung Branch	Suspension	180 Hing Fong Road, Kwai Chung, New Territories	24 hrs	24 hrs	24 hrs
Tsuen Wan Branch	Normal	78 Chung On Street, Tsuen Wan, New Territories	24 hrs	24 hrs	24 hrs
Sheung Shui Branch	Normal	31 Fu Hing Street, Sheung Shui, New Territories	24 hrs	24 hrs	24 hrs
Tuen Mun Branch	Suspension	Shop J-L,G/F, Forward Mansion, 26A Yan Ching Circuit, Tuen Mun, New Territories	24 hrs	Suspension	24 hrs
Cross-border Wealth Management Centre - Tuen Mun	Suspension	Shops GB & B01, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories	N/A	N/A	N/A
Shatin Branch	Suspension	Shop 7-8, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Shatin, New Territories	24 hrs	Suspension	24 hrs
Tsuen Wan Market Street Branch	Suspension	Shops A&B, G/F, 21-25 Tsuen Wan Market Street, Tsuen Wan, New Territories	24 hrs	24 hrs	N/A
Sai Kung Branch	Normal	Shop 11-12 Sai Kung Garden, 1-5 Man Nin Street, Sai Kung Town, New Territories	24 hrs	24 hrs	N/A
Kwai Shing Branch	Suspension	Shop No. 132, Level 1, Kwai Shing East Shopping Centre, Kwai Shing East Estate, 63 Kwai Shing Circuit, Kwai Chung, New Territories	24 hrs	Suspension	24 hrs

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