

17 March 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) has been fully supporting the epidemic prevention work and closely monitoring the situation in Hong Kong to make arrangements and adjust branch services as appropriate. The services of some branches are suspended until further notice while the remaining branches maintain services (see Table 1). Except for certain branches (see Table 2), **the business hours of the branches are 9 am to 4 pm from Monday to Friday. The services of all BOCHK branches in Hong Kong are suspended on Saturdays until further notice** to protect the health and safety of our customers and employees.

Customers may check on BOCHK website the latest branch service arrangement under “Notice on Branch Services” (www.bochk.com/en/home.html) and the nearest outlets under “Branch Locator” (www.bochk.com/en/branch.html). Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches remain normal

Branch Name	Branch Address
Hong Kong	
Kennedy Town Branch	Harbour View Garden, 2-2F Catchick Street, Kennedy Town
Des Voeux Road West Branch	111-119 Des Voeux Road West
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui
Sheung Wan Branch	Shop 1-4 G/F & 1/F, Tung Hip Commercial Building, 244-248 Des Voeux Road Central
Central District (Wing On House) Branch	B/F-2/F, Wing on House, 71 Des Voeux Road Central
Central District Branch	2A Des Voeux Road Central
Bank of China Tower Branch	1 Garden Road
Johnston Road Branch	152-158 Johnston Road, Wan Chai
Harbour Road Branch	Shop 6, G/F, Causeway Centre, 28 Harbour Road, Wan Chai
Wan Chai (China Overseas Building) Branch	139 Hennessy Road, Wan Chai
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay
Happy Valley Wealth Management Centre	Nos. 49-51A, Sing Woo Road, Happy Valley
King's Road Branch	131-133 King's Road, North Point
North Point (King's Centre) Branch	193-209 King's Road, North Point
North Point (Hang Ying Building) Branch	Shop B1, 318-328 King's Road, North Point



Branch Name	Branch Address
Hong Kong	
Healthy Village Branch	Shop 1&2, Healthy Village Phase II, 668 King's Rd, North Point
Quarry Bay Branch	Parkvale, 1060 King's Road, Quarry Bay
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing
Taikoo Shing Branch Safe Box Service Centre	Shop G1006, Hoi Shing Mansion, Taikoo Shing
Shau Kei Wan (Po Man Building) Branch	260-262 Shau Kei Wan Road, Shau Kei Wan
Lee Chung Street Branch	29-31 Lee Chung Street, Chai Wan
Chai Wan Branch	Block B, Walton Estate, 341-343 Chai Wan Road, Chai Wan
Aberdeen Branch	25 Wu Pak Street, Aberdeen
South Horizons Branch	Shop G13 & G15, G/F, Marina Square, West Commercial Block, South Horizons, Ap Lei Chau
South Horizons Branch Safe Box Service Centre	Shop 118, Marina Square East Centre, Ap Lei Chau
Kowloon	
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom
Ma Tau Wai Road Branch	47-49 Ma Tau Wai Road, Hung Hom
Whampoa Garden Branch	Shop G8B, Site 1, Whampoa Garden, Hung Hom
Ma Tau Kok Road Branch	39-45 Ma Tau Kok Road, To Kwa Wan
Elements Branch	Shop 1003-1004, 1/F, Elements, 1 Austin Road West
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui
China Hong Kong City Wealth Management Centre	Shop 1, UG/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
Canton Road Wealth Management Centre	60 Canton Road, Tsim Sha Tsui
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road
Yau Ma Tei Branch	471 Nathan Road, Yau Ma Tei
Olympian City Branch	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road
Mong Kok Branch	589 Nathan Road, Mong Kok
Mong Kok (Silvercorp Int'l Tower) Branch	Shop B, 707-713 Nathan Road, Mong Kok
Shanghai Street (Prince Edward) Branch	689-693 Shanghai Street, Mong Kok
Prince Edward Branch	774 Nathan Road
194 Cheung Sha Wan Road Branch	194-196 Cheung Sha Wan Road, Sham Shui Po
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Castle Peak Road (Cheung Sha Wan) Branch	365-371 Castle Peak Road, Cheung Sha Wan
Mei Foo Wealth Management Centre (Mei Foo WM Centre)	Shop 17-B, G/F, Mount Sterling Mall, Mei Foo Sun Chuen
Mei Foo Mount Sterling Mall Branch	Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen
Festival Walk Branch	Unit LG256, Festival Walk, Kowloon Tong



Branch Name	Branch Address
Kowloon	
Lok Fu Branch	Shop G204, G/F, Lok Fu Place, 198 Junction Road
Wong Tai Sin Branch	Shop G13 & G13A, G/F, Temple Mall South, Wong Tai Sin
Choi Hung Branch	19 Clear Water Bay Road, Ngau Chi Wan
Tai Yau Street Branch	35 Tai Yau Street, San Po Kong
Tseuk Luk Street Wealth Management Centre	86 Tseuk Luk Street, San Po Kong
Prince Edward Road (Kowloon City) Branch	382-384 Prince Edward Road, Kowloon City
Kowloon Bay Branch	Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay
Telford Plaza Branch	Shop Unit P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay
169 Ngau Tau Kok Road Branch	169 Ngau Tau Kok Road, Ngau Tau Kok
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
26 Fu Yan Street Branch	26-32 Fu Yan Street, Kwun Tong
Lam Tin Branch	Shop 12, 49 Kai Tin Road, Lam Tin
Yau Tong Branch	Shop G1-G27, Ka Fu Arcade, Yau Tong Centre
New Territories	
East Point City Branch	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O
Metro City Branch	Shop 209, Level 2, Metro City Phase 1, Tseung Kwan O
Sai Kung Branch	Shop No. 56 & 58, Sai Kung Town Centre, 22-40 Fuk Man Road, Sai Kung
Sheung Kwai Chung Branch	7-11 Shek Yi Road, Sheung Kwai Chung
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung
Tsuen Wan Branch	297-299 Sha Tsui Road, Tsuen Wan
Citywalk Branch	Shop 65 & 67-69, G/F, Citywalk, 1 Yeung Uk Road, Tsuen Wan
Castle Peak Road (Tsuen Wan) Wealth Management Centre	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan
Maritime Square Branch	Shop 115, Maritime Square, Tsing Yi
Maritime Square Wealth Management Centre	Shop 309A-B, Level 3, Maritime Square, Tsing Yi
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long
Kau Yuk Road Branch	18-24 Kau Yuk Road, Yuen Long
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun
Tuen Mun San Hui Branch	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun
Tuen Mun Fa Yuen Branch	Shop G & H, 6 Tsing Hoi Circuit, Tuen Mun
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun
Tin Shui Wai Branch	Shop G65, G/F, +Woo(Phase 1), 12-18 Tin Yan Road, Tin Shui Wai
Tai Wai Wealth Management Centre	37-47 Tai Wai Road, Sha Tin
Sha Tin Wealth Management Centre (Sha Tin WM Centre)	Shop 18, L1, Shatin Plaza, Shatin

Branch Name	Branch Address
New Territories	
City One Sha Tin Branch	Shop Nos.24-25, G/F, Fortune City One Plus, No.2 Ngan Shing Street, Shatin
Fo Tan Branch	Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei Street, Shatin
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan
Tai Po Branch	68-70 Po Heung Street, Tai Po Market
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling
Fanling Centre Branch	Shop 2D-E & H, Fanling Centre, Fanling
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui
Sheung Shui Centre Branch	Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui
Sha Tau Kok Branch	Block 16-18, Sha Tau Kok Chuen, Sha Tau Kok
Discovery Bay Banking Services Centre	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City
Cheung Chau Branch	53-55 Tai Sun Street, Cheung Chau

Table 2: The business hours of certain branches

Branch Name	Branch Address	Business Hours
Kowloon		
On Tai Estate Banking Services Centre [#]	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong	Tuesday & Thursday: 1 pm – 4 pm Monday, Wednesday & Friday: Closed as usual
New Territories		
Science Park Banking Services Centre [#]	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin	Monday to Friday: 11 am – 6 pm
Sheung Shui Banking Services Centre [#]	136 San Fung Avenue, Sheung Shui	Monday to Friday: 9 am – 4 pm
Discovery Bay Banking Services Centre [#]	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 5 pm

[#]The service of the Self-service Banking Centre at the branches remains normal.

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