

22 March 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) has been fully supporting the epidemic prevention work and closely monitoring the situation in Hong Kong to make arrangements and adjust branch services as appropriate. The services of some branches are suspended until further notice while the remaining branches maintain services (see Table 1). Except for certain branches (see Table 2), **the business hours of the branches are 9 am to 4 pm from Monday to Friday. The services of all BOCHK branches are suspended on Saturdays until further notice** to protect the health and safety of our customers and employees.

Customers may check on BOCHK website the latest branch service details under “Branch Service Arrangements” ([www.bochk.com/en/home.html](http://www.bochk.com/en/home.html)) and the nearest outlets under “Branch Locator” ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

**Table 1: The services of the following branches remain normal**

| Branch Name                               | Branch Address   |
|---|--|
| <b>Hong Kong</b>                          |  |
| Kennedy Town Branch                       | Harbour View Garden, 2-2F Catchick Street, Kennedy Town                          |
| Des Voeux Road West Branch                | 111-119 Des Voeux Road West  |
| Shek Tong Tsui Branch                     | 534 Queen's Road West, Shek Tong Tsui  |
| Sheung Wan Branch                         | Shop 1-4 G/F & 1/F, Tung Hip Commercial Building, 244-248 Des Voeux Road Central |
| Central District (Wing On House) Branch   | B/F-2/F, Wing on House, 71 Des Voeux Road Central                                |
| Central District Branch                   | 2A Des Voeux Road Central  |
| Bank of China Tower Branch                | 1 Garden Road  |
| Johnston Road Branch                      | 152-158 Johnston Road, Wan Chai  |
| Harbour Road Branch                       | Shop 6, G/F, Causeway Centre, 28 Harbour Road, Wan Chai                          |
| Wan Chai (China Overseas Building) Branch | 139 Hennessy Road, Wan Chai  |
| 409 Hennessy Road Branch                  | 409-415 Hennessy Road, Wan Chai  |
| Causeway Bay Branch                       | Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay      |
| Happy Valley Wealth Management Centre     | Nos. 49-51A, Sing Woo Road, Happy Valley   |
| King's Road Branch                        | 131-133 King's Road, North Point   |
| North Point (King's Centre) Branch        | 193-209 King's Road, North Point   |
| North Point (Hang Ying Building) Branch   | Shop B1, 318-328 King's Road, North Point  |



| Branch Name  | Branch Address   |
|--|--|
| <b>Hong Kong</b>                                     |  |
| Healthy Village Branch                               | Shop 1&2, Healthy Village Phase II, 668 King's Rd, North Point                         |
| Quarry Bay Branch                                    | Parkvale, 1060 King's Road, Quarry Bay   |
| Taikoo Shing Branch                                  | Shop P1025-1026, Chi Sing Mansion, Taikoo Shing  |
| Taikoo Shing Branch Safe Box Service Centre          | Shop G1006, Hoi Shing Mansion, Taikoo Shing  |
| Shau Kei Wan (Po Man Building) Branch                | 260-262 Shau Kei Wan Road, Shau Kei Wan  |
| Lee Chung Street Branch                              | 29-31 Lee Chung Street, Chai Wan   |
| Chai Wan Branch                                      | Block B, Walton Estate, 341-343 Chai Wan Road, Chai Wan                                |
| Aberdeen Branch                                      | 25 Wu Pak Street, Aberdeen   |
| South Horizons Branch                                | Shop G13 & G15, G/F, Marina Square, West Commercial Block, South Horizons, Ap Lei Chau |
| South Horizons Branch Safe Box Service Centre        | Shop 118, Marina Square East Centre, Ap Lei Chau                                       |
| Chi Fu Landmark Branch                               | Shop 510, Chi Fu Landmark, Pok Fu Lam  |
| <b>Kowloon</b>                                       |  |
| Hung Hom (Eldex Industrial Building) Branch          | 21 Ma Tau Wai Road, Hung Hom   |
| Ma Tau Wai Road Branch                               | 47-49 Ma Tau Wai Road, Hung Hom  |
| Whampoa Garden Branch                                | Shop G8B, Site 1, Whampoa Garden, Hung Hom   |
| Ma Tau Kok Road Branch                               | 39-45 Ma Tau Kok Road, To Kwa Wan  |
| To Kwa Wan Branch                                    | 80N To Kwa Wan Road, To Kwa Wan  |
| Elements Branch                                      | Shop 1003-1004, 1/F, Elements, 1 Austin Road West                                      |
| Tsim Sha Tsui East Branch                            | Shop 3, LG/F, Hilton Towers, 96 Granville Road, Tsim Sha Tsui East                     |
| Tsim Sha Tsui Branch                                 | 24-28 Carnarvon Road, Tsim Sha Tsui  |
| Humphrey's Avenue Branch                             | 4-4A Humphrey's Avenue, Tsim Sha Tsui  |
| China Hong Kong City Wealth Management Centre        | Shop 1, UG/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui                      |
| Canton Road Wealth Management Centre                 | 60 Canton Road, Tsim Sha Tsui  |
| Jordan Road Branch                                   | 1/F, Sino Cheer Plaza, 23-29 Jordan Road   |
| Olympian City Branch                                 | Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road                                       |
| Mong Kok Branch                                      | 589 Nathan Road, Mong Kok  |
| Mong Kok (Silvercorp Int'l Tower) Branch             | Shop B, 707-713 Nathan Road, Mong Kok  |
| Shanghai Street (Prince Edward) Branch               | 689-693 Shanghai Street, Mong Kok  |
| Prince Edward Branch                                 | 774 Nathan Road  |
| Sham Shui Po Branch                                  | 207-211 Nam Cheong Street, Sham Shui Po  |
| 194 Cheung Sha Wan Road Branch                       | 194-196 Cheung Sha Wan Road, Sham Shui Po  |
| Kowloon Plaza Branch                                 | Unit 1, Kowloon Plaza, 485 Castle Peak Road  |
| Castle Peak Road (Cheung Sha Wan) Branch             | 365-371 Castle Peak Road, Cheung Sha Wan   |
| Mei Foo Wealth Management Centre (Mei Foo WM Centre) | Shop 17-B, G/F, Mount Sterling Mall, Mei Foo Sun Chuen                                 |



| Branch Name   | Branch Address   |
|---|--|
| <b>Kowloon</b>  |  |
| Mei Foo Mount Sterling Mall Branch                    | Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen                     |
| Festival Walk Branch                                  | Unit LG256, Festival Walk, Kowloon Tong                                      |
| Yuk Wah Street Branch                                 | 46-48 Yuk Wah Street, Tsz Wan Shan   |
| Choi Hung Branch                                      | 19 Clear Water Bay Road, Ngau Chi Wan  |
| Tai Yau Street Branch                                 | 35 Tai Yau Street, San Po Kong   |
| Tseuk Luk Street Wealth Management Centre             | 86 Tseuk Luk Street, San Po Kong   |
| Lok Fu Branch   | Shop G204, G/F, Lok Fu Place, 198 Junction Road                              |
| Prince Edward Road (Kowloon City) Branch              | 382-384 Prince Edward Road, Kowloon City                                     |
| Kowloon Bay Branch                                    | Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay                         |
| Telford Plaza Branch                                  | Shop Unit P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay            |
| 169 Ngau Tau Kok Road Branch                          | 169 Ngau Tau Kok Road, Ngau Tau Kok  |
| Hoi Yuen Road Branch                                  | 55 Hoi Yuen Road, Kwun Tong  |
| Kwun Tong Plaza Branch                                | G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong                              |
| 26 Fu Yan Street Branch                               | 26-32 Fu Yan Street, Kwun Tong   |
| Lam Tin Branch  | Shop 12, 49 Kai Tin Road, Lam Tin  |
| Yau Tong Branch                                       | Shop G1-G27, Ka Fu Arcade, Yau Tong Centre                                   |
| <b>New Territories</b>                                |  |
| East Point City Branch                                | Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O  |
| Metro City Branch                                     | Shop 209, Level 2, Metro City Phase 1, Tseung Kwan O                         |
| Tseung Kwan O Plaza Branch                            | Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O                    |
| Sai Kung Branch                                       | Shop No. 56 & 58, Sai Kung Town Centre, 22-40 Fuk Man Road, Sai Kung         |
| Sheung Kwai Chung Branch                              | 7-11 Shek Yi Road, Sheung Kwai Chung   |
| Kwai Chung Plaza Branch                               | A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung                 |
| Kwai Cheong Road Branch                               | 40 Kwai Cheong Road, Kwai Chung  |
| Tsuen Wan Branch                                      | 297-299 Sha Tsui Road, Tsuen Wan   |
| Citywalk Branch                                       | Shop 65 & 67-69, G/F, Citywalk, 1 Yeung Uk Road, Tsuen Wan                   |
| Castle Peak Road (Tsuen Wan) Branch                   | G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan |
| Castle Peak Road (Tsuen Wan) Wealth Management Centre | Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan |
| Maritime Square Branch                                | Shop 115, Maritime Square, Tsing Yi  |
| Maritime Square Wealth Management Centre              | Shop 309A-B, Level 3, Maritime Square, Tsing Yi                              |
| Cheung Fat Estate Branch                              | Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi            |
| Yuen Long Branch                                      | 102-108 Castle Peak Road, Yuen Long  |
| Castle Peak Road (Yuen Long) Branch                   | 162 Castle Peak Road, Yuen Long  |
| Kau Yuk Road Branch                                   | 18-24 Kau Yuk Road, Yuen Long  |

| Branch Name  | Branch Address   |
|--|--|
| <b>New Territories</b>                               |  |
| Tuen Mun Town Plaza Branch                           | Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun                             |
| Tuen Mun San Hui Branch                              | G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun                           |
| Tuen Mun Fa Yuen Branch                              | Shop G & H, 6 Tsing Hoi Circuit, Tuen Mun                                  |
| Butterfly Estate Branch                              | Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun                  |
| Tin Shui Wai Branch                                  | Shop G65, G/F, +Woo(Phase 1), 12-18 Tin Yan Road, Tin Shui Wai             |
| Tin Shui Estate Branch                               | Shop No.G30, Tin Shui Shopping Centre, Tin Shui Wai                        |
| Tai Wai Wealth Management Centre                     | 37-47 Tai Wai Road, Sha Tin  |
| Sha Tin Branch                                       | Shop 20, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Sha Tin               |
| Sha Tin Wealth Management Centre (Sha Tin WM Centre) | Shop 18, L1, Shatin Plaza, Shatin  |
| City One Sha Tin Branch                              | Shop Nos.24-25, G/F, Fortune City One Plus, No.2 Ngan Shing Street, Shatin |
| Fo Tan Branch  | Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei Street, Shatin      |
| Ma On Shan Plaza Branch                              | Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan             |
| Tai Po Branch  | 68-70 Po Heung Street, Tai Po Market                                       |
| Tai Po Plaza Branch                                  | Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po                        |
| Luen Wo Market Branch                                | 17-19 Wo Fung Street, Luen Wo Market, Fanling                              |
| Fanling Centre Branch                                | Shop 2D-E & H, Fanling Centre, Fanling                                     |
| Sheung Shui Branch                                   | 61 San Fung Avenue, Sheung Shui  |
| Sheung Shui Centre Branch                            | Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui                   |
| Sha Tau Kok Branch                                   | Block 16-18, Sha Tau Kok Chuen, Sha Tau Kok                                |
| Citygate Banking Services Centre                     | Unit 264 & 273, L2, Citygate, Tung Chung                                   |
| Discovery Bay Banking Services Centre                | Shop G28, G/F, Block C, DB Plaza, Discovery Bay City                       |
| Cheung Chau Branch                                   | 53-55 Tai Sun Street, Cheung Chau  |

**Table 2: The business hours of certain branch**

| Branch Name  | Branch Address  | Business Hours                 |
|--|---|--------------------------------|
| <b>New Territories</b>                             |   |                                |
| Discovery Bay Banking Services Centre <sup>#</sup> | Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island | Monday to Friday: 10 am – 5 pm |

<sup>#</sup>The service of the Self-service Banking Centre at the branch remains normal.

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