

7 April 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited ("BOCHK") has been fully supporting the epidemic prevention work and closely monitoring the situation in Hong Kong to make arrangements and adjust branch services as appropriate. The services of some branches are suspended until further notice while the remaining branches maintain services (see Table 1). Except for certain branches (see Table 2), the business hours of the branches are 9 am to 4 pm from Monday to Friday. The services of all BOCHK branches are suspended on Saturdays until further notice to protect the health and safety of our customers and employees.

Customers may check on BOCHK website the latest branch service details under "Branch Service Arrangements" (www.bochk.com/en/home.html) and the nearest outlets under "Branch Locator" (www.bochk.com/en/branch.html). Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches remain normal

Branch Name	Branch Address	
Hong Kong		
Kennedy Town Branch	Harbour View Garden, 2-2F Catchick Street, Kennedy Town	
Des Voeux Road West Branch	111-119 Des Voeux Road West	
First Street Branch	55A First Street, Sai Ying Pun	
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui	
Queen's Road West (Sheung Wan) Branch	2-12 Queen's Road West, Sheung Wan	
Bonham Road Branch	63 Bonham Road	
Sheung Wan Branch	Shop 1-4 G/F & 1/F, Tung Hip Commercial Building, 244-248 Des Voeux Road Central	
Central District (Wing On House) Branch	B/F-2/F, Wing On House, 71 Des Voeux Road Central	
Central District Branch	2A Des Voeux Road Central	
Shun Tak Centre Branch	Shop 225, 2/F, Shun Tak Centre, 200 Connaught Road Central	
Connaught Road Central Branch	13-14 Connaught Road Central	
Wyndham Street Branch	G/F, South China Building, 1-3 Wyndham Street, Central	
Bank of China Tower Branch	1 Garden Road	
Wan Chai (Wu Chung House) Branch	213 Queen's Road East, Wan Chai	
Johnston Road Branch	152-158 Johnston Road, Wan Chai	
Harbour Road Branch	Shop 6, G/F, Causeway Centre, 28 Harbour Road, Wan Chai	
Wan Chai (China Overseas Building) Branch	139 Hennessy Road, Wan Chai	
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai	
Causeway Bay Branch	Shop B, C & D on G/F & 1/F-3/F, Radio City, 505 Hennessy Road, Causeway Bay	



Branch Name	Branch Address	
	Diancii Address	
Hong Kong		
Leighton Road Branch	Shop A & B, G/F, First Commercial Building, 33-35 Leighton Road, Causeway Bay Nos. 49-51A, Sing Woo Road, Happy Valley	
Happy Valley Wealth Management Centre		
King's Road Branch	131-133 King's Road, North Point	
	193-209 King's Road, North Point	
North Point (Hang Ying Building) Branch	Shop B1, 318-328 King's Road, North Point	
North Point Wealth Management Centre	Shop 5B, G/F, Roca Centre, 460-470 King's Road, North Point	
North Point Branch	Shop B & C, G/F, King's Towers, 480 King's Road, North Point	
Healthy Village Branch	Shop 1&2, Healthy Village Phase II, 668 King's Rd, North Point	
Quarry Bay Branch	Parkvale, 1060 King's Road, Quarry Bay	
Taikoo Shing Branch	Shop P1025-1026, Chi Sing Mansion, Taikoo Shing	
Taikoo Shing Branch Safe Box		
Service Centre	Shop G1006, Hoi Shing Mansion, Taikoo Shing	
Sai Wan Ho Branch	142-146 Shau Kei Wan Road, Sai Wan Ho	
Shou Kei Wan (Po Man Building)	142 140 Shaa Ker wan Road, Sar wan 110	
	260-262 Shau Kei Wan Road, Shau Kei Wan	
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan	
Siu Sai Wan Branch	Shop 19, Cheerful Garden, Siu Sai Wan	
Heng Fa Chuen Branch	Shop 205-208, East Wing Shopping Centre, Heng Fa Chuen, Chai Wan	
Lee Chung Street Branch	29-31 Lee Chung Street, Chai Wan	
Chai Wan Branch	Block B, Walton Estate, 341-343 Chai Wan Road, Chai Wan	
Chai Wan Branch Safe Box Service Centre		
Aberdeen Branch	25 Wu Pak Street, Aberdeen	
South Horizons Branch	Shop G13 & G15, G/F, Marina Square, West Commercial Block, South Horizons, Ap Lei Chau	
South Horizons Branch Safe Box Service Centre	Shop 118, Marina Square East Centre, Ap Lei Chau	
Chi Fu Landmark Branch	Shop 510, Chi Fu Landmark, Pok Fu Lam	
Kowloon		
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom	
Ma Tau Wai Road Branch	47-49 Ma Tau Wai Road, Hung Hom	
Whampoa Garden Branch	Shop G8B, Site 1, Whampoa Garden, Hung Hom	
Ma Tau Kok Road Branch	39-45 Ma Tau Kok Road, To Kwa Wan	
To Kwa Wan Branch	80N To Kwa Wan Road, To Kwa Wan	
Elements Branch	Shop 1003-1004, 1/F, Elements, 1 Austin Road West	
Tsim Sha Tsui East Branch	Shop 3,LG/F,Hilton Towers,96 Granville Road,Tsim Sha Tsui East	
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui	
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui	



Branch Name	Branch Address	
Kowloon		
Kimberley Road Branch	Apartments A-B on G/F & 1/F, Holly Mansion, 37 Kimberley Road, Tsim Sha Tsui	
China Hong Kong City Wealth Management Centre	Shop 1, UG/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui	
Management Centre	60 Canton Road, Tsim Sha Tsui	
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road	
Yau Ma Tei Branch	471 Nathan Road, Yau Ma Tei	
Olympian City Branch	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road	
Fuk Tsun Street Branch	32-40 Fuk Tsun Street, Tai Kok Tsui	
Tai Kok Tsui Branch	73-77 Tai Kok Tsui Road, Tai Kok Tsui	
Mong Kok Branch	589 Nathan Road, Mong Kok	
Mong Kok (President Commercial Centre) Branch	608 Nathan Road, Mong Kok	
	Shop B, 707-713 Nathan Road, Mong Kok	
Prince Edward Road West (Mong Kok) Branch	110-116 Fillice Edward Road West, Worlg Rok	
	689-693 Shanghai Street, Mong Kok	
Prince Edward Branch	774 Nathan Road	
Sham Shui Po Branch	207-211 Nam Cheong Street, Sham Shui Po	
194 Cheung Sha Wan Road Branch	194-196 Cheung Sha Wan Road, Sham Shui Po	
Yu Chau Street Branch	42-46 Yu Chau Street, Sham Shui Po	
Lei Cheng Uk Estate Branch	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate	
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road	
	365-371 Castle Peak Road, Cheung Sha Wan	
Mei Foo Wealth Management Centre (Mei Foo WM Centre)	Shop 17-B, G/F, Mount Sterling Mall, Mei Foo Sun Chuen	
Branch	Shop N47-49, G/F, Mount Sterling Mall, Mei Foo Sun Chuen	
Festival Walk Branch	Unit LG256, Festival Walk, Kowloon Tong	
Wong Tai Sin Branch	Shop G13 & G13A, G/F, Temple Mall South, Wong Tai Sin	
Diamond Hill Branch	G107 Plaza Hollywood, Diamond Hill	
Yuk Wah Street Branch	46-48 Yuk Wah Street, Tsz Wan Shan	
Choi Hung Branch	19 Clear Water Bay Road, Ngau Chi Wan	
Tai Yau Street Branch	35 Tai Yau Street, San Po Kong	
Tseuk Luk Street Wealth Management Centre	86 Tseuk Luk Street, San Po Kong	
Lok Fu Branch	Shop G204, G/F, Lok Fu Place, 198 Junction Road	
Nga Tsin Wai Road Branch	25 Nga Tsin Wai Road, Kowloon City	
Prince Edward Road (Kowloon City) Branch	<u> </u>	
Kowloon Bay Branch	Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay	



Branch Name	Branch Address	
Kowloon		
	Shop Unit P2-P7, Telford Plaza, No.33 Wai Yip Street,	
Telford Plaza Branch	Kowloon Bay	
169 Ngau Tau Kok Road Branch	169 Ngau Tau Kok Road, Ngau Tau Kok	
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong	
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong	
26 Fu Yan Street Branch	26-32 Fu Yan Street, Kwun Tong	
Sau Mau Ping Branch	Shop 214, Sau Mau Ping Shopping Centre, Sau Mau Ping	
Lam Tin Branch	Shop 12, 49 Kai Tin Road, Lam Tin	
Yau Tong Branch	Shop G1-G27, Ka Fu Arcade, Yau Tong Centre	
New Territories		
East Point City Branch	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O	
Metro City Branch	Shop 209, Level 2, Metro City Phase 1, Tseung Kwan O	
	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan	
Tseung Kwan O Plaza Branch	O	
a 177 p. 1	Shop No. 56 & 58, Sai Kung Town Centre, 22-40 Fuk Man	
Sai Kung Branch	Road, Sai Kung	
Sheung Kwai Chung Branch	7-11 Shek Yi Road, Sheung Kwai Chung	
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung	
Ha Kwai Chung Branch	192-194 Hing Fong Road, Kwai Chung	
	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai	
Kwai Chung Plaza Branch	Chung	
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung	
Clague Garden Branch	Shop 1-3, Commercial Complex, Clague Garden Estate, 24 Hoi Shing Road, Tsuen Wan	
Texaco Road Branch	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan	
Tsuen Wan Branch	297-299 Sha Tsui Road, Tsuen Wan	
Isuch wan Branch	Shop 65 & 67-69, G/F, Citywalk, 1 Yeung Uk Road, Tsuen	
Citywalk Branch	Wan	
` '	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road	
Branch	(Tsuen Wan), Tsuen Wan	
	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road	
Wealth Management Centre	(Tsuen Wan), Tsuen Wan	
Sham Tseng Branch	Shop G1 & G2, Rhine Garden, Sham Tseng	
Maritime Square Branch	Shop 115, Maritime Square, Tsing Yi	
Maritime Square Wealth Management Centre	Shop 309A-B, Level 3, Maritime Square, Tsing Yi	
Cheung Fat Estate Branch	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi	
Yuen Long (Hang Fat Mansion) Branch		
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long	
Castle Peak Road (Yuen Long) Branch		
Kau Yuk Road Branch	18-24 Kau Yuk Road, Yuen Long	
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun	
Tuen Mun Wealth Management	•	
Centre Centre	Shop 5, Level 1, North Wing, Trend Plaza, Tuen Mun	



Branch Name	Branch Address		
New Territories			
Tuen Mun San Hui Branch	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun		
Kin Wing Street Branch	24-30 Kin Wing Street, Tuen Mun		
Tuen Mun Fa Yuen Branch	Shop G & H, 6 Tsing Hoi Circuit, Tuen Mun		
Butterfly Estate Branch	Shop Nos. R156 - R164, Level 1, Butterfly Plaza, Tuen Mun		
-	Shop No. L221 and L222, Level 2, Leung King Plaza, Leung		
Leung King Estate Branch	King Estate, 31 Tin King Road, Tuen Mun		
Tin Shui Wai Branch	Shop G65, G/F, +Woo(Phase 1), 12-18 Tin Yan Road, Tin		
Tin Shui wai Branch	Shui Wai		
Tin Shui Estate Branch	Shop No.G30, Tin Shui Shopping Centre, Tin Shui Wai		
Tai Wai Branch	74-76 Tai Wai Road, Sha Tin		
Tai Wai Wealth Management	37-47 Tai Wai Road, Sha Tin		
Centre	·		
Sha Tin Branch	Shop 20, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Sha		
	Tin		
Sha Tin Wealth Management	Shop 18, L1, Shatin Plaza, Shatin		
Centre (Sha Tin WM Centre)	-		
Sha Kok Estate Branch	Shop 39, Sha Kok Shopping Centre, Sha Kok Estate, Sha Tin		
City One Sha Tin Branch	Shop Nos.24-25, G/F, Fortune City One Plus, No.2 Ngan		
	Shing Street, Shatin		
Fo Tan Branch	Shop B1-1A, B2A-C, 1/F Shatin Galleria, 18-24 Shan Mei		
	Street, Shatin		
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma		
T ' D D 1	On Shan		
Tai Po Branch	68-70 Po Heung Street, Tai Po Market		
Kwong Fuk Road Branch	40-50 Kwong Fuk Road, Tai Po Market		
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po		
On Chee Road Branch	Shop 10 Level 1, Jade Plaza, 3 On Chee Road, Tai Po		
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling		
Fanling Centre Branch	Shop 2D-E & H, Fanling Centre, Fanling		
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui		
Sheung Shui Centre Branch	Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui		
Choi Yuen Plaza Branch	Shop R9-10, 3/F, Choi Yuen Plaza, Sheung Shui		
Sha Tau Kok Branch	Block 16-18, Sha Tau Kok Chuen, Sha Tau Kok		
Citygate Banking Services Centre	Unit 264 & 273, L2, Citygate, Tung Chung		
Discovery Bay Banking Services			
Centre	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City		
Cheung Chau Branch	53-55 Tai Sun Street, Cheung Chau		

Table 2: The business hours of certain branch

Table 2. The business nours of certain branch				
Branch Name	Branch Address	Business Hours		
New Territories				
	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 5 pm		

^{*}The service of the Self-service Banking Centre at the branch remains normal.