



22 August 2022

Notice on Service Adjustment for Chiyu Bank Branches in Hong Kong

Chiyu Bank would like to notify its customers and the general public that on 22 August (Monday), an employee at North Point Branch (address: G/F, No. 390 - 394 King's Road, North Point, H.K.) informed the Bank that she had preliminarily tested positive for COVID-19 Rapid Antigen Test. The employee is mainly responsible for customer services and last reported for duty on 19 August (Friday). According to the Bank's epidemic prevention measures, the employee had tested negative for COVID-19 Rapid Antigen Test on working days and had worn face mask while on duty. To fully support the epidemic prevention work, the Bank will continue to monitor the situation.

To safeguard the health of its customers and staff, the Bank's North Point Branch suspends its services temporarily with effect from 22 August until further notice. In addition, the Bank has already taken corresponding measures and the Branch will be thoroughly cleaned and disinfected.

	Latest Branch Service Arrangement (until further notice)	
	Monday to Friday	Saturday
North Point Branch	Services suspended temporarily	
Other branches in Hong Kong	9 am – 5 pm	9 am – 1 pm

The Bank always put the health and safety of its customers and staff as a top priority. We have implemented a wide range of preventive measures and adopted a pandemic response mechanism. Customers entering the branches will have their temperature checked and are advised to wear face masks. In addition, to reduce the risk of infection, customers are recommended to conduct banking transactions through Internet Banking, Mobile Banking, Phone Banking and ATMs whenever possible.

For enquiries, customers may call Chiyu Bank Customer Service Hotline at (852) 2232 3625.

Chiyu Banking Corporation Ltd.

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