

For Immediate Release

ICBC (Asia) Branch Service Updates

23 February 2022, Hong Kong – In view of the latest development of COVID-19 epidemic and customers’ need for banking service, Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)” or the “Bank”) announced that its branch services will be adjusted as follows until further notice.

I. The services of the following additional branches are adjusted from today (23 February):

- Service Resumption

1. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
2. Ho Man Tin Branch: G/F, Tsan Yung Mansion, No. 70 Waterloo Road, Ho Man Tin, Kowloon

- Service Suspension

1. A branch staff member at **Hung Hom Branch** (located at Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon) tested preliminarily positive for COVID-19 on 22 February 2022 (Tuesday). The branch has been temporarily closed from 19 February 2022 (Saturday) until further notice, and the employee last served the customers in the branch on 18 February 2022 (Friday).

The Bank has arranged thorough cleaning and disinfection at Hung Hom Branch, as well as the employees who have been in close contact with the infected individual to take COVID-19 tests. They are required to obtain negative test results before returning to work. The Bank will continue to closely monitor the situation, and maintain close liaison with the Centre for Health Protection, to fully support the government’s epidemic prevention work. It will also provide appropriate assistance to its staff.

2. Sheung Wan Branch (safe deposit box services remain available by appointment): Shop F, G/F, Kai Tak Commercial Building, 317-319 Des Voeux Road Central, Sheung Wan, Hong Kong
3. Shamshuipo Branch (safe deposit box services remain available by appointment): G/F, 290 Lai Chi Kok Road, Shamshuipo, Kowloon
4. Kwai Chung Branch (safe deposit box services remain available by appointment): Unit G02, Tower A, Regent Centre, 63 Wo Yi Hop Road, Kwai Chung, New Territories
5. Wong Tai Sin Branch: Shop 128, Level One, Temple Mall South, 103 Ching Tak Street, Wong

Tai Sin, Kowloon

II. Banking hours at all branches and Personal Banking Centres

The banking hours at all ICBC (Asia) branches and Personal Banking Centres continue to be adjusted to 9 am to 4 pm from Mondays to Fridays. For the services on Saturdays, all branches and Personal Banking Centres will remain suspended except for the below **five** branches operating from 9 am to 12 noon:

1. Causeway Bay Branch: Shop A on G/F, 1/F, Hennessy Apartments, 488 & 490 Hennessy Road, Hong Kong
2. Tsimshatsui East Branch: Shop B, G/F, Railway Plaza, 39 Chatham Road South, Tsimshatsui, Kowloon
3. Mongkok Branch: G/F, Belgian Bank Building, 721-725 Nathan Road, Mongkok, Kowloon
4. Sha Tsui Road Branch: Shop 4, G/F Chung On Building, 297-313 Sha Tsui Road, Tsuen Wan, New Territories
5. Tai Po Branch: Shop F, G/F, Mee Fat Building, No 34-38 Tai Wing Lane, Tai Po, New Territories

III. The following 26 branches and Personal Banking Centres will remain suspended:

Hong Kong Island

1. Admiralty Personal Banking Centre: Shop 1019-1020, 1/F, United Centre, 95 Queensway, Admiralty, Hong Kong
2. Queen's Road Central Branch: Basement, Ground Floor and First Floor of 122 QRC, Nos. 122-126 Queen's Road Central, Hong Kong
3. Central Branch: Shop A1, 1/F, 9 Queen's Road Central, Hong Kong
4. Wanchai Road Branch: G/F, Times Media Centre, No. 133 Wan Chai Road, Hong Kong
5. Happy Valley Branch: 23 King Kwong Street, Happy Valley, Hong Kong
6. Aberdeen Branch: Shop 7A, G/F, Site 1, Aberdeen Centre, Hong Kong
7. West Point Personal Banking Centre: Shop 2, G/F, 345 - 345A Des Voeux Road West, Hong Kong
8. Siu Sai Wan Branch: Shop Nos 17-19, Ground Floor, Harmony Garden, No.9 Siu Sai Wan Road, Hong Kong
9. Sai Wan Ho Branch: Shop G10 G/F, Tai On Building, 57-87 Shau Kei Wan Road, Hong Kong
10. North Point Branch: G/F, 436-438 King's Road, North Point, Hong Kong
11. Electric Road Branch: 113-115 Electric Road, Hong Kong
12. Fortress Hill Branch: Shop A-C, G/F, Kwong Chiu Terrace, 272-276 King's Road, Hong Kong

Kowloon

13. Hung Hom Branch (safe deposit box services remain available by appointment): Shop 2A, G/F, Hung Hom Shopping Mall, 2-34E Tak Man Street, Hung Hom, Kowloon
14. Yaumatei Branch: 542 Nathan Road, Yaumatei, Kowloon
15. Prince Edward Branch (safe deposit box services remain available by appointment): 777 Nathan

Road, Mongkok, Kowloon

16. Lai Chi Kok Branch: Shop G06, G/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Lai Chi Kok, Kowloon
17. Oi Man Branch: Shop F18 & F19, Oi Man Plaza, Oi Man Estate, Homantin, Kowloon
18. China Hong Kong City Branch: Shop No. 55, UG/F & Shop Nos. 15, 16 & 17B, 1/F, China Hong Kong City, 33 Canton Road, Tsimshatsui, Kowloon
19. Kwun Tong Branch: Shop 5&6, 1/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong, Kowloon
20. Telford Branch: Shop Units P19-P20, Telford Plaza, Kowloon Bay, Kowloon

New Territories

21. Tseung Kwan O Personal Banking Centre: Shop 1025B, Level 1, Metro City Phase II, 8 Yan King Road, Tseung Kwan O, New Territories
22. Tai Wo Branch (safe deposit box services remain available by appointment): Shop 216, 2/F, Tai Wo Plaza, Tai Wo Estate, Tai Po, New Territories
23. Shatin Personal Banking Centre: Shop No.185, Level 3, Shatin Lucky Plaza, Shatin, New Territories
24. Sha Tsui Road Personal Banking Centre: Shop 4, G/F, Kwong Yick Building, 315-323 Sha Tsui Road, Tsuen Wan, New Territories
25. Tuen Mun San Hui Branch: Shop GA on G/F & 1/F, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories
26. Kau Yuk Road Personal Banking Centre: Shop 3 & 4, G/F, Ying Cheong Building, 21 Kau Yuk Road, Yuen Long, New Territories

Customers are recommended to use our mobile banking, internet banking or phone banking for services, or make an appointment in advance before visiting to our branches when necessary.

For enquiry and the latest information, please contact our customer service hotline (852) 218 95588 or visit ICBC (Asia)'s website at www.icbcasia.com.

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Industrial and Commercial Bank of China (Asia) Limited

Industrial and Commercial Bank of China (Asia) Limited (“ICBC (Asia)”) is the flagship of overseas business of Industrial and Commercial Bank of China Limited (“ICBC”) – currently the largest commercial bank in China, and it is one of the domestic systemically important banks (D-SIBs) in Hong Kong. Currently, ICBC (Asia) has 51 retail outlets (including 27 “Elite Club” Wealth Management Centres) in Hong Kong. It is engaged in commercial banking, investment banking and other financial services, including those of securities, insurance and funds, with a focus on commercial and retail banking as well as global market business. Chinese Mercantile Bank and ICBC Asset Management (Global) Company Limited, two wholly-owned subsidiaries of ICBC (Asia), specialize in Renminbi services in mainland China and ICBC’s global asset management business respectively.