

Press Release – For Immediate Release

## **Dah Sing Bank Announces Latest Updates on Branch Operations**

(Hong Kong, 28 February 2022) -- Dah Sing Bank, Limited ("the Bank") today announces updates on arrangements for its branch operations made in order to better protect the public health interest of our customers and staff and to align with the Government's latest pandemic measures.

### **Branches Re-opened for Normal Operations**

The following branches are re-opened for normal banking services from 10:00am to 5:00pm on Mondays to Fridays:

**Hong Kong Island: Fortress Hill, Shaukiwan branches**

**Kowloon: Wong Tai Sin branch**

**New Territories: LOHAS Park, Maritime Square, Tung Chung branches**

### **Temporary Closure of Branches**

The following branches will be temporarily closed until further notice to conduct thorough cleaning and disinfection to ensure a safe environment for its customers and staff.

**Hong Kong Island: Aberdeen, Causeway Bay, Johnston Road, North Point, Taikoo Shing branches**

**Kowloon: Cheung Sha Wan, Hunghom, Jordan, Shing Yip Street, Telford Gardens, Tsimshatsui branches**

**New Territories: Kwai Fong, Ma On Shan Plaza, Tai Po branches**

For extra precautionary measure, staff members in the above temporarily closed branches will be asked to take the COVID-test and to return to work upon confirmation of negative results.

Customers are encouraged to use alternative channels such as Dah Sing Bank's Phone Banking, e-Banking and Mobile Banking services, or contact Customer Service Hotline 2828 8168 for assistance as necessary.

The Bank remains vigilant in safeguarding the safety and well-being of our customers and staff amidst the current development of Covid-19, and will continue to implement the following precautionary measures:

- Conduct body temperature check for customers and require them to wear face mask when entering our branches;
- Staff to wear face masks during meetings with customers and external parties or when handling customer transactions;
- Staff who are unwell to stay at home to rest or seek immediate medical advice;
- Regular cleaning and sanitation arrangements of all branches and offices.

The Bank will continue to closely monitor the public health situation and consider making adjustments as necessary.

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**About Dah Sing Bank**

Dah Sing Bank, Limited ("Dah Sing Bank") is a wholly-owned subsidiary of Dah Sing Banking Group Limited (HKG:2356) which is listed on the Hong Kong Stock Exchange. Founded in Hong Kong over 70 years ago, Dah Sing Bank has been providing quality banking products and services to our customers with a vision to be "The Local Bank with a Personal Touch". Over the years, Dah Sing Bank has been rigorous in delivering on our brand promise to grow with our customers in Hong Kong, the Greater Bay Area and beyond – "Together We Progress and Prosper". Building on our experience and solid foundation in the industry, Dah Sing Bank's scope of professional services now spans retail banking, private banking, business and commercial banking. Meanwhile, Dah Sing Bank is also making significant investments in our digital banking capabilities to stay abreast with smart banking developments in Hong Kong and to support financial inclusion at large.

In addition to its Hong Kong banking operations, Dah Sing Bank also has wholly-owned subsidiaries including Dah Sing Bank (China) Limited, Banco Comercial de Macau, S.A., and OK Finance Limited. It is also a strategic shareholder of Bank of Chongqing with a shareholding of about 13%. Dah Sing Bank and its subsidiaries now have around 70 branches operating in Hong Kong, Macau and Mainland China.

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