

Bank of Communications Hong Kong Branch Announce Branch Service Change Update

Bank of Communications Co., Ltd. Hong Kong Branch holds the health and safety of our customers and employees in the highest regard. In view of the latest COVID-19 situation, we now update our precautionary measures and our service arrangements.

Services of the following retail branches have been suspended since 10 March (Thursday) until further notice:

| Branch Name | Address |
|-------------------------|--|
| Hong Kong Island | |
| North Point Branch | Shops Nos. 1-4 on G/F., Maylun Apartments, 442-456 King's Road, North Point, Hong Kong |
| | Portion B of Shop 13, G/F, King's Tower, No. 480 King's Road, North Point, Hong Kong |
| Kowloon | |
| Hunghom Branch | Shop A6, G/F., Whampoa Estate Planet Square, 1-3 Tak Man Street, Kowloon |
| New Territories | |
| Shatin City One Branch | Shop 188, 1/F., Fortune City One, City One Shatin, New Territories |

Services of the following retail branches will be resumed from 11 March (Friday):

| Branch Name | Address |
|---------------------|--|
| Kowloon | |
| Wong Tai Sin Branch | Shop N118, 1/F, Temple Mall North, 136 Lung Cheung Road, Wong Tai Sin, Kowloon |
| Jordan Road Branch | 1/F., Booman Building, 37U Jordan Road, Kowloon |

Services of the following retail branches remain suspended until further notice:

| Branch Name | Address |
|-------------------------|---|
| Hong Kong Island | |
| Siu Sai Wan Branch | Shop No. 217A-217B, Siu Sai Wan Plaza, Siu Sai Wan Estate, Hong Kong |
| Kennedy Town Branch | G/F., 113-119 Belcher's Street, Kennedy Town, Hong Kong |
| Aberdeen Branch | Shop 3, G/F, 2/4 & 14/16 Nam Ning Street, Aberdeen Centre (Site 4), Aberdeen, Hong Kong |
| Quarry Bay Branch | Shops 2, G/F., No. 1001 King's Road, Quarry Bay, Hong Kong |
| Chaiwan Branch | G/F., 121-121A Wan Tsui Road, Chai Wan Cinema Building, Chaiwan, Hong Kong |
| Shau Kei Wan Branch | Shop 2-3, G/F., Tung Fai Building, 161-165 Shau Kei Wan Main Street East, Hong Kong |
| Hennessy Road Branch | G/F., Bank of Communications Building., 368 Hennessy Road, Hong Kong |
| Kowloon | |

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| Tsim Sha Tsui Branch | Shop Nos. 1-3 on G/F., CFC Tower, 22-28 Mody Road, Tsimshatsui, Kowloon |
| Mongkok Branch | G/F and 1/F, Shun Wah Building, Nos. 735 & 735A Nathan Road, Mongkok, Kowloon |
| Kwun Tong Branch | Shop E, Block G & H, G/F, East Sun Industrial Centre, 16 Shing Yip Street, Kwun Tong, Kowloon |
| Cheung Sha Wan Plaza Branch | Unit G04 on G/F., Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Kowloon |
| New Territories | |
| Kwai Chung Branch | G/F., 93-99 Tai Loong Street, Kwai Chung, New Territories |
| Tai Po Branch | Shop No. 1, 2, 26 & 27, G/F., Wing Fai Plaza, 29-35 Ting Kok Road, Tai Po, New Territories |
| Tuen Mun Branch | Shops 7-8 on G/F, Castle Peak Lin Won Building, 2-4 Yan Ching Street, Tuen Mun, New Territories |
| Tin Shui Wai Branch | Shop No. G72, G/F, +WOO (Phase 1), 12-18 Tin Yan Road, Tin Shui Wai, New Territories |
| Tseung Kwan O Branch | Shop Nos. 252A, 252B & 253 on Level 2, Metro City Phase I, Tseung Kwan O, New Territories |
| Sam Shing Estate Branch | Shop No. 4, G/F., Moon Yu House, Sam Shing Estate, 6 Sam Shing Street, Tuen Mun, New Territories |
| Kwong Yuen Estate Branch | Shop Nos. 1 & 2, G/F., Commercial Block 2, Kwong Yuen Shopping Centre, Kwong Yuen Estate, No. 68 Siu Lek Yuen Road, Shatin, New Territories |
| Sha Tsui Road Branch | Shops Nos. 3-5 on G/F., Kwong Ming Building, 120-130 Sha Tsui Road, Tsuen Wan, New Territories |
| Tiu Keng Leng Branch | Shops Nos. L2-064 and L2- 065, Level 2, Metro Town, Tiu Keng Leng, New Territories |

Service arrangement of all branches on Saturday

From 5 March (Saturday), services of all branches will be suspended on Saturday until further notice.

Business hours of retail branches will remain as Monday to Friday 9:00 am to 4:00 pm. The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4:00 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.

The Bank has been taking precautionary measures prudently at all branches, including more frequent deep cleaning and disinfection of branch premises on top of the regular daily cleaning schedule, all employees are requested to measure their body temperature before work and to put on surgical masks at work. The Bank always reminds its staff to regularly wash and sanitise their hands. Staff of the Bank would help customers to check body temperature

when entering the branches and customers are encouraged to put on surgical masks. Hand sanitizer is offered in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 398 95559.

Please scan the below QR code to visit our website for branches location if necessary:

