

10 March 2022

**Notice of NCB Branches Services and  
Self-service Banking**

According to the needs of epidemic prevention and control, Nanyang Commercial Bank (“NCB”) would like to notify its customers and general public that the services of the branches are set out below: The Main Branch will be opened from Mon to Sat, while other branches will be opened on Mon, Wed, Fri(Table 2) or Tue, Thu(Table 3). The business hours of all branches adjusted as below until further notice: **Mon to Fri: 10:00-15:30; Sat: 09:00-12:00**. In response to the epidemic, NCB will implement crowd management system that customers have to get a ticket for counter services in advance. Cut-off time of cheque deposit machines remain adjusted to 16:00 (from Monday to Friday), cheques deposited after the cut-off time will be processed on the following clearing day.

To access NCB’s banking services, customers are advised to visit other branches in the nearby district or use other self-service banking facilities, Internet Banking, Mobile Banking, Phone Banking, etc. For enquiries, please contact the Customer Services Hotline at (852) 2622 2633.

Table 1: The branch opens on Mon to Sat

Branch Name	Branch Address	Suspension
Main Branch	151 Des Voeux Road Central, Hong Kong	

Table 2: The branches open on Mon, Wed, Fri

Region	Branch Name	Branch Address	Suspension
Hong Kong Island	Western Branch	1/F & 2/F, 359-361 Queen’s Road Central, Hong Kong	
	Happy Valley Branch	29 Wong Nei Chung Road, Happy Valley, Hong Kong	
	Kennedy Town Branch	86 Belcher’s Street, Kennedy Town, Hong Kong	
	North Point Branch	351 King’s Road, North Point, Hong Kong	
	Wanchai Branch	123 Johnston Road, Wanchai, Hong Kong	
	Leighton Road Branch	G/F, Zoroastrian Building, 101 Leighton Road, Causeway Bay, Hong Kong	

Region	Branch Name	Branch Address	Suspension
Kowloon	Mongkok Branch	727 Nathan Road, Mongkok, Kowloon	
	Yaumati Branch	309 Nathan Road, Yaumati, Kowloon	
	Ferry Point Branch	Offices B-D, 10/F and Shops D-F, G/F, Best-O-Best Commercial Centre, 32-36 Ferry Street, Yaumati, Kowloon	✓
	Tokwawan Branch	62 Tokwawan Road, Kowloon	
	Kwun Tong Branch	G/F Shop 1, 1/F Shop 2, 410 Kwun Tong Road, Kowloon	
	Peninsula Centre Branch	Shop G48 Peninsula Centre, 67 Mody Road, Tsimshatsui, Kowloon	✓
	San Po Kong Branch	41-45, Yin Hing Street, San Po Kong, Kowloon	✓
	Shamshuipo Branch	198-200 Tai Po Road, Shamshuipo, Kowloon	✓
New Territories	Kwai Chung Branch	100 Lei Muk Road, Kwai Chung, New Territories	
	Tai Po Branch	Shop A, G/F, 18 Kwong Fuk Road, Tai Po, New Territories	
	Tsuen Wan Branch	78 Chung On Street, Tsuen Wan, New Territories	
	Sheung Shui Branch	31 Fu Hing Street, Sheung Shui, New Territories	
	Tuen Mun Branch	Shop J-L,G/F, Forward Mansion, 26A Yan Ching Circuit, Tuen Mun, New Territories	
	Cross-border Wealth Management Centre - Tuen Mun	Shops GB & B01, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories	

Table 3: The branches open on Tue, Thu

Region	Branch Name	Branch Address	Suspension
Hong Kong Island	Causeway Bay Branch	Shop G-J, G/F, Hong Kong Mansion, 1 Yee Wo Street, Causeway Bay, Hong Kong	
	Des Voeux Road West Branch	334 Des Voeux Road West, Hong Kong	
	Aberdeen Branch	Shop A, 171 Aberdeen Main Road, Aberdeen, Hong Kong	
	Sai Wan Ho Branch	63 Shaukeiwan Road, Sai Wan Ho, Hong Kong	
	Central District Branch	2/F Century Square, 1-13 D'Aguilar Street, Central, Hong Kong	
Kowloon	Nathan Road Branch	570 Nathan Road, Mongkok, Kowloon	
	Jordan Road Branch	20 Jordan Road, Yaumati, Kowloon	
	Tsimshatsui Branch	Shops B & C, G/F Han Chung Mansion, 8-10 Hankow Road, Tsimshatsui, Kowloon	
	Kowloon City Branch	86 Nga Tsin Wai Road, Kowloon City, Kowloon	✓
	Hunghom Branch	69A Wuhu Street, Hunghom, Kowloon	
	Kowloon Bay Branch	Shop 2, G/F, Shun Fat Industrial Building, 17 Wang Hoi Road, Kowloon Bay, Kowloon	
	Cheung Sha Wan Branch	G/F, 792-794 Cheung Sha Wan Road, Kowloon	
	Laichikok Road Branch	236 Laichikok Road, Shamshuipo, Kowloon	

Region	Branch Name	Branch Address	Suspension
New Territories	Sai Kung Branch	Shop 11-12 Sai Kung Garden, 1-5 Man Nin Street, Sai Kung Town, New Territories	
	Yuen Long Branch	G/F, Tung Yik Building, Tai Tong Road, Yuen Long, New Territories (8 Yu King Square)	
	Ha Kwai Chung Branch	180 Hing Fong Road, Kwai Chung, New Territories	
	Shatin Branch	Shop 7-8, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Shatin, New Territories	
	Tsuen Wan Market Street Branch	Shops A&B, G/F, 21-25 Tsuen Wan Market Street, Tsuen Wan, New Territories	
	Kwai Shing Branch	Shop No. 132, Level 1, Kwai Shing East Shopping Centre, Kwai Shing East Estate, 63 Kwai Shing Circuit, Kwai Chung, New Territories	

\*: The branches suspended will be marked as 「✓」

Table 4: In response to staff members tested positive for COVID-19, the services of the branch are suspended until further notice:

Branch Name	Branch Address	Last Working Day of the Employee
Peninsula Centre Branch	Shop G48 Peninsula Centre, 67 Mody Road, Tsimshatsui, Kowloon	8 Mar

\*: The Bank has already taken corresponding measures, including thoroughly cleaning and disinfecting these branches, all staff of these branches has to conduct COVID-19 tests and obtain negative results before back to the branch.

Table 5: The Service of Self-service Banking

Branch Name	Suspended Service
All Branches	Stock Inquiry Machines
Jordan Road Branch	ATM
Tsimshatsui Branch	Cheque Deposit Machine

## Nanyang Commercial Bank, Limited