

Bank of Communications (Hong Kong) Announce Branch Service Change Update

Bank of Communications (Hong Kong) Limited holds the health and safety of our customers and employees in the highest regard. In view of the latest COVID-19 situation, we now update our precautionary measures and our service arrangements.

Services of the following retail branches have been suspended since 6 April (Wednesday) until further notice:

Branch Name	Address
Kowloon	
Tokwawan Branch	Shop 1-3, G/F., Ocean Mansion, 370-376 Ma Tau Wai Road, Tokwawan, Kowloon
New Territories	
Tai Po Branch	Shop No. 1, 2, 26 & 27, G/F., Wing Fai Plaza, 29-35 Ting Kok Road, Tai Po, New Territories

Services of the following retail branches will be resumed from 7 April (Thursday):

Branch Name	Address
Hong Kong Island	
North Point Branch	Shops Nos. 1-4 on G/F., Maylun Apartments, 442-456 King's Road, North Point, Hong Kong
	Portion B of Shop 13, G/F, King's Tower, No. 480 King's Road, North Point, Hong Kong
Kowloon	
Ngau Tau Kok Branch	Shop G1 & G2, G/F., Phase I, Amoy Plaza, 77 Ngau Tau Kok Road, Kowloon
Jordan Road Branch	1/F., Booman Building, 37U Jordan Road, Kowloon
New Territories	
Fanling Branch	Shop No. 84A-84B, G/F., Flora Plaza, Fanling, New Territories

Services of the following retail branches remain suspended until further notice:

Branch Name	Address
Hong Kong Island	
West Point Branch	G/F., 327-333 Queen's Road West, Hong Kong
New Territories	
Nina Tower Wealth Management Centre	Suite 2304 on 23/F, Tower 2, Nina Tower, No. 8, Yeung Uk Road, Tsuen Wan, New Territories

Service arrangement of all branches on Saturday

From 5 March (Saturday), services of all branches will be suspended on Saturday until further notice.

Business hours of retail branches will remain as Monday to Friday 9:00 am to 4:00 pm. The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4:00 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.

The Bank has been taking precautionary measures prudently at all branches, including more frequent deep cleaning and disinfection of branch premises on top of the regular daily cleaning schedule, all employees are requested to measure their body temperature before work and to put on surgical masks at work. The Bank always reminds its staff to regularly wash and sanitise their hands. Staff of the Bank would help customers to check body temperature when entering the branches and customers are encouraged to put on surgical masks. Hand sanitizer is offered in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 223 95559.

Please scan the below QR code to visit our website for branches location if necessary:

