

Bank of Communications Hong Kong Branch Announce Branch Service Change Update

Bank of Communications Co., Ltd. Hong Kong Branch holds the health and safety of our customers and employees in the highest regard. In view of the latest COVID-19 situation, we now update our precautionary measures and our service arrangements.

Services of the following retail branch has been suspended since 8 April (Friday) until further notice:

| Branch Name | Address |
|--------------------|---|
| Kowloon | |
| Jordan Road Branch | 1/F., Booman Building, 37U Jordan Road, Kowloon |

Services of the following retail branches will be resumed from 11 April (Monday):

| Branch Name | Address |
|-------------------------------------|---|
| Hong Kong Island | |
| West Point Branch | G/F., 327-333 Queen's Road West, Hong Kong |
| New Territories | |
| Nina Tower Wealth Management Centre | Suite 2304 on 23/F, Tower 2, Nina Tower, No. 8, Yeung Uk Road, Tsuen Wan, New Territories |

Services of the following retail branches remain suspended until further notice:

| Branch Name | Address |
|------------------------|--|
| Kowloon | |
| Tokwawan Branch | Shop 1-3, G/F., Ocean Mansion, 370-376 Ma Tau Wai Road, Tokwawan, Kowloon |
| New Territories | |
| Tai Po Branch | Shop No. 1, 2, 26 & 27, G/F., Wing Fai Plaza, 29-35 Ting Kok Road, Tai Po, New Territories |

Service arrangement of all branches on Saturday

From 5 March (Saturday), services of all branches will be suspended on Saturday until further notice.

Business hours of retail branches will remain as Monday to Friday 9:00 am to 4:00 pm. The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4:00 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.

The Bank has been taking precautionary measures prudently at all branches, including more frequent deep cleaning and disinfection of branch premises on top of the regular daily cleaning schedule, all employees are requested to measure their body temperature before work and to put on surgical masks at work. The Bank always reminds its staff to regularly wash and sanitise their hands. Staff of the Bank would help customers to check body temperature when entering the branches and customers are encouraged to put on surgical masks. Hand sanitizer is offered in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 398 95559.

Please scan the below QR code to visit our website for branches location if necessary:

