

Bank of Communications Hong Kong Branch Announces Branch Service Change Update

Bank of Communications Co., Ltd. Hong Kong Branch holds the health and safety of our customers and employees in the highest regard. In view of the latest situation, we now take the precautionary measures. The business hours of all retail branches will be adjusted from 14 January 2022 (Friday) until further notice.

Monday to Friday: 9:00am – 4:00pm

Saturday: 9:00am – 12:00noon

***The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.**

The prudent precautionary measures are implemented in all branches, including enhancing disinfection and cleaning and all employees are requested to put on surgical masks at work. Employees will check customers' body temperature when entering the branches, and customers are encouraged to put on surgical masks. Hand sanitizer is available in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 398 95559.