

Bank of Communications (Hong Kong) Announces Branch Service Change Update

Bank of Communications (Hong Kong) Limited holds the health and safety of our customers and employees in the highest regard. In view of the latest COVID-19 situation, we now update our precautionary measures and our service arrangements.

Services of the following retail branches have been adjusted as individual staff members were preliminarily tested positive for COVID-19:

Branch Name	Address	Closing Date	Re-Opening Date
Kowloon			
Hunghom Branch	Shop A6, G/F., Whampoa Estate Planet Square, 1-3 Tak Man Street, Kowloon	17 August (Wednesday)	18 August (Thursday)
New Territories			
Shatin City One Branch	Shop 188, 1/F., Fortune City One, City One Shatin, New Territories	17 August (Wednesday)	18 August (Thursday)

The Bank has been taking precautionary measures prudently at all branches, including more frequent deep cleaning and disinfection of branch premises on top of the regular daily cleaning schedule, all employees are requested to measure their body temperature before work and to put on surgical masks at work. The Bank always reminds its staff to regularly wash and sanitise their hands. Staff of the Bank would help customers to check body temperature when entering the branches and customers are encouraged to put on surgical masks. Hand sanitizer is offered in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 223 95559.

Please scan the below QR code to visit our website for branches location if necessary:

