

Bank of Communications Hong Kong Branch Announce Branch Service Change Update

Bank of Communications Co., Ltd. Hong Kong Branch holds the health and safety of our customers and employees in the highest regard. In view of the latest COVID-19 situation, we now update our precautionary measures and our service arrangements.

Services of the following retail branches have been suspended since 21 March (Monday) until further notice:

Branch Name	Address
Hong Kong Island	
Business Department	Unit B B/F & G/F, Unit C G/F, Wheelock House, 20 Pedder Street, Central, Hong Kong
Kowloon	
Jordan Road Branch	1/F., Booman Building, 37U Jordan Road, Kowloon
New Territories	
Sha Tsui Road Branch	Shops Nos. 3-5 on G/F., Kwong Ming Building, 120-130 Sha Tsui Road, Tsuen Wan, New Territories

Services of the following retail branches will be resumed from 22 March (Tuesday):

Branch Name	Address
Kowloon	
Kowloon Branch	G/F., 563 Nathan Road, Kowloon
New Territories	
Tseung Kwan O Branch	Shop Nos. 252A, 252B & 253 on Level 2, Metro City Phase I, Tseung Kwan O, New Territories
Market Street Branch	G/F., 49-55 Tsuen Wan Market Street, Tsuen Wan, New Territories

Services of the following retail branches remain suspended until further notice:

Branch Name	Address
Hong Kong Island	
Siu Sai Wan Branch	Shop No. 217A-217B, Siu Sai Wan Plaza, Siu Sai Wan Estate, Hong Kong
Kennedy Town Branch	G/F., 113-119 Belcher's Street, Kennedy Town, Hong Kong
Aberdeen Branch	Shop 3, G/F, 2/4 & 14/16 Nam Ning Street, Aberdeen Centre (Site 4), Aberdeen, Hong Kong
Quarry Bay Branch	Shops 2, G/F., No. 1001 King's Road, Quarry Bay, Hong Kong
Shau Kei Wan Branch	Shop 2-3, G/F., Tung Fai Building, 161-165 Shau Kei Wan Main Street East, Hong Kong
Hennessy Road Branch	G/F., Bank of Communications Building., 368 Hennessy Road, Hong Kong
Kowloon	
Tsim Sha Tsui Branch	Shop Nos. 1-3 on G/F., CFC Tower, 22-28 Mody Road, Tsimshatsui, Kowloon

Cheung Sha Wan Plaza Branch	Unit G04 on G/F., Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Kowloon
Ngau Tau Kok Branch	Shop G1 & G2, G/F., Phase I, Amoy Plaza, 77 Ngau Tau Kok Road, Kowloon
Hunghom Branch	Shop A6, G/F., Whampoa Estate Planet Square, 1-3 Tak Man Street, Kowloon
New Territories	
Kwai Chung Branch	G/F., 93-99 Tai Loong Street, Kwai Chung, New Territories
Tin Shui Wai Branch	Shop No. G72, G/F., +WOO (Phase 1), 12-18 Tin Yan Road, Tin Shui Wai, New Territories
Sam Shing Estate Branch	Shop No. 4, G/F., Moon Yu House, Sam Shing Estate, 6 Sam Shing Street, Tuen Mun, New Territories
Kwong Yuen Estate Branch	Shop Nos. 1 & 2, G/F., Commercial Block 2, Kwong Yuen Shopping Centre, Kwong Yuen Estate, No. 68 Siu Lek Yuen Road, Shatin, New Territories
Tiu Keng Leng Branch	Shops Nos. L2-064 and L2- 065, Level 2, Metro Town, Tiu Keng Leng, New Territories
Shatin City One Branch	Shop 188, 1/F., Fortune City One, City One Shatin, New Territories
Ma On Shan Branch	Shop Nos. 303-304, Level 3, Ma On Shan Plaza, 608 Sai Sha Road, Ma On Shan, New Territories

Service arrangement of all branches on Saturday

From 5 March (Saturday), services of all branches will be suspended on Saturday until further notice.

Business hours of retail branches will remain as Monday to Friday 9:00 am to 4:00 pm. The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4:00 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.

The Bank has been taking precautionary measures prudently at all branches, including more frequent deep cleaning and disinfection of branch premises on top of the regular daily cleaning schedule, all employees are requested to measure their body temperature before work and to put on surgical masks at work. The Bank always reminds its staff to regularly wash and sanitise their hands. Staff of the Bank would help customers to check body temperature when entering the branches and customers are encouraged to put on surgical masks. Hand sanitizer is offered in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 398 95559.

Please scan the below QR code to visit our website for branches location if necessary:

