

Bank of Communications Hong Kong Branch Announces Branch Service Change Update

Bank of Communications Co., Ltd. Hong Kong Branch holds the health and safety of our customers and employees in the highest regard. In view of the latest COVID-19 situation, we now update our precautionary measures.

The services of the following retail branches are suspended until further notice:

Branch Name	Address
Hong Kong Island	
West Point Branch	G/F., 327-333 Queen's Road West, Hong Kong
Hennessy Road Branch	G/F., Bank of Communications Building., 368 Hennessy Road, Hong Kong
Quarry Bay Branch	Shops 2, G/F., No. 1001 King's Road, Quarry Bay, Hong Kong
Siu Sai Wan Branch	Shop No. 217A-217B, Siu Sai Wan Plaza, Siu Sai Wan Estate, Hong Kong
King's Road Branch	G/F, Kailey Court, 67-71 King's Road, Hong Kong
Wanchai Branch	Shop B on G/F., Johnston Court, 32-34 Johnston Road, Hong Kong
Central District Branch	G/F., Far East Consortium Building, 125A Des Voeux Road C., Central, Hong Kong
North Point Branch	Shops Nos. 1-4 on G/F., Maylun Apartments, 442-456 King's Road, North Point, Hong Kong
	Portion B of Shop 13, G/F, King's Tower, No. 480 King's Road, North Point, Hong Kong
Aberdeen Branch	Shop 3, G/F, 2/4 & 14/16 Nam Ning Street, Aberdeen Centre (Site 4), Aberdeen, Hong Kong
Kowloon	
Shamshuipo Branch	Shop G1-G3, G11-G13, G19-G21, G/F., Golden Centre, 94 Yen Chow Street, Sham Shui Po, Kowloon
Mongkok Branch	G/F and 1/F, Shun Wah Building, Nos. 735 & 735A Nathan Road, Mongkok, Kowloon
Kwun Tong Branch	Shop E, Block G & H, G/F, East Sun Industrial Centre, 16 Shing Yip Street, Kwun Tong, Kowloon
Wong Tai Sin Branch	Shop N118, 1/F, Temple Mall North, 136 Lung Cheung Road, Wong Tai Sin, Kowloon
New Territories	
Kwai Chung Branch	G/F., 93-99 Tai Loong Street, Kwai Chung, New Territories
Yuen Long Branch	Shop 2B, G/F, Man Yu Building, 2-14 Tai Fung Street, Yuen Long, New Territories
Tai Po Branch	Shop No. 1, 2, 26 & 27, G/F., Wing Fai Plaza, 29-35 Ting Kok Road, Tai Po, New Territories
Shatin Branch	Shop No. 193, Level 3, Shatin Lucky Plaza, Shatin, New Territories
Tuen Mun Branch	Shops 7-8 on G/F, Castle Peak Lin Won Building, 2-4 Yan Ching Street, Tuen Mun, New Territories
Tsuen Wan Branch	G/F., 240-242 Sha Tsui Road, Tsuen Wan, New Territories

Nina Tower Wealth Management Centre	Suite 2304 on 23/F, Tower 2, Nina Tower, No. 8, Yeung Uk Road, Tsuen Wan, New Territories
Tin Shui Wai Branch	Shop No. G72, G/F, +WOO (Phase 1), 12-18 Tin Yan Road, Tin Shui Wai, New Territories
Shatin City One Branch	Shop 188, 1/F., Fortune City One, City One Shatin, New Territories

Except for the following retail branches which will continue to provide banking services for the coming Saturday (19 February) from 9:00 a.m. to 12:00 noon, services of the remaining retail branches will be suspended:

Branch Name	Address
Hong Kong Island	
Business Department	Unit B B/F & G/F, Unit C G/F, Wheelock House, 20 Pedder Street, Central, Hong Kong
Taikoo Shing Branch	Shop 38, G/F., CityPlaza 2, 18 Taikoo Shing Road, Hong Kong
Kowloon	
Kowloon Branch	G/F., 563 Nathan Road, Kowloon
Hunghom Branch	Shop A6, G/F., Whampoa Estate Planet Square, 1-3 Tak Man Street, Kowloon
New Territories	
Sheung Shui Branch	Shops 1010-1014, G/F., Sheung Shui Centre, Sheung Shui, New Territories
Market Street Branch	G/F., 49-55 Tsuen Wan Market Street, Tsuen Wan, New Territories

Business hours of retail branches from Monday to Friday will remain as 9:00 a.m. to 4:00 p.m. The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.

The prudent precautionary measures are implemented in all branches, including more frequent deep cleaning and disinfection of branch premises on top of the regular daily cleaning schedule and all employees are requested to measure their body temperature before work and to put on surgical masks at work. The Bank will remind its staff to regularly wash and sanitise their hands. Employees will check customers' body temperature when entering the branches, and customers are encouraged to put on surgical masks. Hand sanitizer is available in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 398 95559.