

Bank of Communications (Hong Kong) Announces Branch Service Change Update

Bank of Communications (Hong Kong) Limited holds the health and safety of our customers and employees in the highest regard. In view of the latest situation, we now take the precautionary measures. Except for the selected retail branches with special arrangements listed below, the services of retail branches will be suspended for three consecutive Saturdays after the Lunar New Year (i.e. 5, 12 and 19 February). The business hours of retail branches will remain as 9:00 a.m. to 4:00 p.m. from Monday to Friday. The cut-off time of Cheque Deposit at our ATM machine will be adjusted to 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day.

The following retail branches will continue to provide banking services on Saturdays (from 9:00 a.m. to 12:00 noon) :

Branch Name	Address
Hong Kong Island	
Business Department	Unit B B/F & G/F, Unit C G/F, Wheelock House, 20 Pedder Street, Central, Hong Kong
Wanchai Branch	Shop B on G/F., Johnston Court, 32-34 Johnston Road, Hong Kong
King's Road Branch	G/F, Kailey Court, 67-71 King's Road, Hong Kong
Kowloon	
Kowloon Branch	G/F., 563 Nathan Road, Kowloon
Hunghom Branch	Shop A6, G/F., Whampoa Estate Planet Square, 1-3 Tak Man Street, Kowloon
New Territories	
Tsuen Wan Branch	G/F., 240-242 Sha Tsui Road, Tsuen Wan, New Territories
Nina Tower Wealth Management Centre	Suite 2304 on 23/F, Tower 2, Nina Tower, No. 8, Yeung Uk Road, Tsuen Wan, New Territories
Sheung Shui Branch	Shops 1010-1014, G/F., Sheung Shui Centre, Sheung Shui, New Territories
Yuen Long Branch	Shop 2B, G/F, Man Yu Building, 2-14 Tai Fung Street, Yuen Long, New Territories

The services of the following retail branches are remain suspended, until further notice:

Branch Name	Address
Hong Kong	
Shau Kei Wan Branch	Shop 2-3, G/F., Tung Fai Building, 161-165 Shau Kei Wan Main Street East, Hong Kong
New Territories	
Kwai Chung Branch	G/F., 93-99 Tai Loong Street, Kwai Chung, New Territories

The prudent precautionary measures are implemented in all branches, including enhancing disinfection and cleaning and all employees are requested to put on surgical masks at work. Employees will check customers' body temperature when entering the branches, and customers are encouraged to put on surgical masks. Hand sanitizer is available in branches for use, if needed.

The Bank is committed to maintaining quality banking services. During the special circumstances, customers are advised to use the Bank's internet banking, phone banking or mobile banking to meet their banking needs. For enquiries, please call the Bank's Customer Service Hotline at 223 95559.