



CMB WING LUNG BANK LATEST UPDATE ON BRANCH & BUSINESS OUTLET OPERATION

(*Hong Kong, 16 Aug 2022*) CMB Wing Lung Bank (“the Bank”) would like to notify customers and the general public that one staff from Tsz Wan Shan Branch was tested positive with a rapid COVID-19 test. The concerned staff wore masks during work with last working date on 15 August 2022. Tsz Wan Shan Branch will be closed for 2 days (16 & 17 August 2022) while resuming business operation on Thursday (18 August 2022).

To better protect the Bank’s customers and staff, the bank have been requiring all Bank staff to conduct COVID-19 rapid test before reporting duty at office every day, measure their body temperature before work and wear face masks at all times in branches, arranging more frequent deep cleaning of branch premises, setting up portable acrylic screens at open banking counters etc.

Our branches will conduct body temperature screening for customers prior to entering the branch. If customer’s temperature is at 37.5 degree Celsius or above, please seek appropriate medical care and visit branches on another day. Also, please wear face mask when entering the branches. Customers are also advised to enjoy our banking services through the following electronic channels:

- Wintech mobile banking services – Search “CMB Wing Lung Bank” / “CMBWLB Wintech” / “Wintech” at App Store or Google Play to download our mobile application; or you may visit the Bank’s website (https://www.cmbwinglungbank.com/wlb_corporate/en/e-services/iphone-app.html) to download Wintech.
- NET Banking Services– <http://www.cmbwinglungbank.com>
- Automatic Teller Machines (ATM)
- Phone Banking Services– 230 95555

For further enquiries, please call our Customer Services Hotline at 230 95555.

CMB Wing Lung Bank Limited
16 Aug 2022