

LATEST UPDATE ON BRANCH OPERATIONS

(*Hong Kong, 25th January 2021*) CMB Wing Lung Bank (“the Bank”) would like to notify customers and the general public that branches of the Bank have the following arrangement so as to strengthen epidemic preventive measures for COVID-19. Sorry for any inconvenience caused.

Adjustment of Business Hours of Operating Branches:

From **9th December 2020 (Wednesday)** onwards, all operating branches have adjusted the business hours as follows until further notice:

Mondays to Fridays: **10:00am to 4:00pm**

Saturdays*: **9:00am to 12:00noon**

*Certain Branches are closed on Saturdays

Special Business Hours for New Notes Exchange Services

To facilitate the exchanging of new banknotes, all operating branches of the Bank will operate an hour extra **at 9:00am to 10:00am from 26th to 28th January 2021** to accommodate higher demand for new notes exchanging services.

Branches listed below had been closed temporarily until further notice:

- Kwun Tong Shing Yip Street Branch (Shop 149, 1/F, E Plaza, Legend Tower, 7 Shing Yip Street)
- Express Rail Link Branch (Shop No. WEK G-1, G/F Hong Kong West Kowloon Station)

To better protect the Bank’s customers and staff, branches will conduct body temperature screening for customers prior to entering the branch. If customer’s temperature is at 37.5 degree Celsius or above, please seek appropriate medical care and visit branches on another day. Also, please wear face mask when entering the branches. Customers are also advised to enjoy our banking services through the following electronic channels:

- NET Banking Services– <http://www.cmbwinglungbank.com>
- Wintech mobile banking services – Search “CMB Wing Lung Bank” / “CMBWLB Wintech” / “Wintech” at App Store to download our mobile application
- Automatic Teller Machines (ATM)
- Phone Banking Services– 230 95555



For further enquiries, please call our Customer Services Hotline at 230 95555.

CMB Wing Lung Bank Limited

25th January 2021