

LATEST UPDATE ON BRANCH OPERATIONS

(Hong Kong, 15th December 2020) CMB Wing Lung Bank (“the Bank”) would like to notify customers and the general public that branches of the Bank have the following arrangement so as to strengthen epidemic preventive measures for COVID-19. Sorry for any inconvenience caused.

Adjustment of Business Hours of Operating Branches:

From **9th December 2020 (Wednesday)** onwards, all operating branches have adjusted the business hours as follows until further notice:

Mondays to Fridays: **10:00am to 4:00pm**

Saturdays*: **9:00am to 12:00noon**

*Certain Branches are closed on Saturdays

Branch listed below had been closed temporarily until further notice:

- Express Rail Link Branch (Shop No. WEK G-1, G/F Hong Kong West Kowloon Station)
- Prince Edward Branch (17 Lai Chi Kok Road)

To better protect the Bank’s customers and staff, branches will conduct body temperature screening for customers prior to entering the branch. If customer’s temperature is at 37.5 degree Celsius or above, please seek appropriate medical care and visit branches on another day. Also, please wear face mask when entering the branches. Customers are also advised to enjoy our banking services through the following electronic channels:

- NET Banking Services– <http://www.cmbwinglungbank.com>
- Wintech mobile banking services – Search “CMB Wing Lung Bank” / “CMBWLB Wintech” / “Wintech” at App Store to download our mobile application
- Automatic Teller Machines (ATM)
- Phone Banking Services– 230 95555

For further enquiries, please call our Customer Services Hotline at 230 95555.

CMB Wing Lung Bank Limited

15th December 2020