



## LATEST UPDATE ON BRANCH OPERATIONS

(*Hong Kong, 27<sup>th</sup> November 2020*) CMB Wing Lung Bank (“the Bank”) would like to notify customers and the general public that to strengthen epidemic preventive measures for COVID-19, branches of the Bank have the following arrangement. Sorry for any inconvenience caused.

### **Adjustment of Business Hours of Operating Branches**

From 30<sup>th</sup> November 2020 (Monday) onwards, all operating branches will adjust the business hours as follows until further notice:

Mondays to Fridays: 9:00am to 4:00pm

Saturdays\*: 9:00am to 1:00pm

\*Certain Branches are closed on Saturdays

### **Branches listed below had been closed temporarily until further notice:**

- Fortress Hill Branch (101 King's Road)
- Express Rail Link Branch (Shop No. WEK G-1, G/F Hong Kong West Kowloon Station)

To better protect the Bank’s customers and staff, branches will conduct body temperature screening for customers prior to entering the branch. If customer’s temperature is at 37.5 degree Celsius or above, please seek appropriate medical care and visit branches on another day. Also, please wear face mask when entering the branches. Customers are also advised to enjoy our banking services through the following electronic channels:

- NET Banking Services– <http://www.cmbwinglungbank.com>
- Wintech mobile banking services – Search “CMB Wing Lung Bank” / “CMBWLB Wintech” / “Wintech” at App Store to download our mobile application
- Automatic Teller Machines (ATM)
- Phone Banking Services– 230 95555

For further enquiries, please call our Customer Services Hotline at 230 95555.

**CMB Wing Lung Bank Limited**

**27<sup>th</sup> November 2020**