

Temporary Service Suspension of Castle Peak Road Branch and Sham Shui Po Branch

Please be informed a staff member who works at the Bank's Castle Peak Road Branch has been preliminarily tested positive for COVID-19. Besides, a staff member who works at Sham Shui Po Branch is identified to be a close contact with the concerned staff member of the Castle Peak Road Branch. In order to safeguard the health and safety of customers and staff members, the services (including ATMs) of the Castle Peak Road Branch and Sham Shui Po Branch (the "Branches") will be temporarily suspended from 11 February 2022 (Friday) until further notice.

The concerned staff member and the close contact staff member are frontline staff who provide counter services at the Branches. They last reported for duty at the Branches on 10 February (Thursday) and are confirmed to have been wearing mask during work hours.

All staff members working at the Branches have been informed to be tested for COVID-19 as soon as possible. Deep cleaning and disinfection are completed today. The Bank will pay particular attention to the health of concerned staff members so that appropriate assistance can be rendered in a timely manner.

With the health of customers and staff members in mind, Chong Hing Bank has implemented precautionary measures such as entry temperature screening, provision of hand sanitisers and compulsory mask wearing within the Bank's premises. The Bank will closely monitor the situation of the pandemic and introduce further measures as required.

During the service suspension period of the Branches, customers may contact Mongkok Branch for banking services (including appointment for Safe Deposit Box Services of the Branches):

Mongkok Branch

Address: Shop No 2 of G/F & Whole of Upper Ground Floor, Ginza Square, No. 567 Nathan Road, Kowloon

Telephone: (852) 3768 0001

Service hours: 9:00 am to 4:00 pm Monday to Friday, and 9:00 am to 12:00 noon on Saturday

Customers are also advised to use Chong Hing "Mobile Banking", "Internet Banking" or "Phone Banking" to carry out banking transactions. For details, please visit www.chbank.com or contact the Bank's Customer Services Hotline at (852) 3768 6888.

Chong Hing Bank Limited

11 February 2022

青山道分行及深水埗分行暫停服務

由於青山道分行一名員工於進行新型冠狀病毒病檢測後，結果呈初步陽性，而另一名深水埗分行員工被確定為該青山道分行員工的密切接觸人士，為保障客戶及員工的健康和安全，青山道分行及深水埗分行（「有關分行」）由 2022 年 2 月 11 日（星期五）起暫停服務（包括自動櫃員機），直至另行通知。

該兩名員工負責有關分行的櫃檯服務工作，辦公期間一直佩戴口罩，最後當值日期為 2 月 10 日（星期四）。

本行已立即通知有關分行的其他員工儘快接受病毒檢測。本行已於今天完成在有關分行進行深層清潔及消毒焗霧，並會繼續密切留意員工的健康狀況及提供適切支援。

本行非常重視客戶及員工的健康，現時所有辦公大樓及分行均會為訪客進行體溫檢測及提供酒精搓手液，任何人士進入本行範圍亦必須佩戴口罩。本行將繼續留意疫情的最新發展，並適時採取進一步的防疫措施。

於有關分行暫停服務期間，客戶可聯絡本行旺角分行辦理銀行服務(包括預約有關分行的保管箱服務)：

旺角分行

地址：九龍彌敦道 567 號銀座廣場地下 2 號舖及高層地下全層

電話：(852) 3768 0001

辦公時間：星期一至五上午 9 時至下午 4 時，星期六上午 9 時至中午 12 時

客戶亦可透過創興「流動理財」、「網上銀行」或「電話銀行」等電子渠道使用本行服務，詳情

請瀏覽 www.chbank.com 或致電本行客戶服務熱線 (852) 3768 6888。

創興銀行有限公司 謹啟

2022 年 2 月 11 日