

客戶重要通知

Important Notice to Customers

特別通知 Special Notice



Temporary Service Suspension of Central Branch

CCB (Asia) learned that an outsourced security guard of Central Branch (6 Des Voeux Road) preliminarily tested positive for COVID-19 on February 3. To protect customers and staff members, our Central Branch is temporarily closed for sterilization and thorough cleaning, banking services is suspended on February 4 (Fri) and February 5 (Sat). All staff members of the branch have undergone COVID-19 testing and were found negative.

The outsourced security guard concerned last performed his duties on January 31 (Monday). His body temperature was normal when undergoing temperature screening before work and no symptoms of sickness were found. He has been wearing surgical masks when performing duties. CCB (Asia) will monitor closely the situation and co-operate with the Centre for Health Protection (CHP).

Customers who would like to use safe deposit box service at the Central Branch, please call +852 3918 6666 to schedule appointments. Customers can still enjoy banking services by visiting nearby branches, via our Mobile Banking, Online Banking and Bank by Phone.

CCB (Asia) has implemented a series of precautionary measures in all branches including cleaning and sterilization works as well as requiring bank staff and customers to wear face masks to enhance protection.

For enquiries, please contact us via our Customer Service Hotline at +852 2779 5533 or www.asia.ccb.com.

We apologize for any inconvenience caused.

China Construction Bank (Asia) Corporation Limited