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Please note the opening hours of all HSBC retail branches, Premier Centres, Jade Centres and Commercial Service Centres have been changed. In addition, some service outlets are closed until further notice. This is a precautionary measure for contingency purposes to safeguard the health and safety of our employees and customers in light of the rapidly evolving COVID-19 situation in Hong Kong, while balancing the need to ensure normal banking services to the community.

| Branch Name | Opening hours (effective 20 July 2020) |
|--|---|
| All retail branches, Premier Centres, Jade Centres, and Commercial Service Centres (except those listed below) | Monday – Friday: 9:00am – 4:00pm Saturday: 9:00am - 1:00pm |
| Silvermine Bay Branch | Monday, Tuesday, Thursday & Friday: 8:30am – 4:00pm Wednesday and Saturday: Closed |
| Peng Chau Branch | Monday, Wednesday & Friday: 8:30am – 4:00pm Tuesday, Thursday & Saturday: Closed |
| Yung Shue Wan Branch | Tuesday, Thursday & Friday: 8:30am – 4:00pm Monday, Wednesday & Saturday: Closed |
| University of Hong Kong Branch | Monday – Friday: 9:00am – 4:00pm Saturday: Closed |
| Commercial Service Centres: Bonham Strand Cheung Sha Wan Haiphong Road Wan Chai | Monday – Friday: 9:30am – 4:00pm Saturday: Closed |

These service outlets are closed until further notice.

| Branch Name | Branch Address |
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| Hong Kong Island District | |
| Mobile Branch | Wed – Shek Pai Wan Estate Thur – Hing Wah II Estate |
| Pacific Place Day & Night Plus | Shop 403, Pacific Place Mall, 88 Queensway, HK |
| Heng Fa Chuen Day & Night Plus | Shop 136, 137, 138A & 138B, Paradise Mall, Heng Fa Chuen, Chai Wan, Hong Kong |
| Shun Tak Centre Day & Night Plus | Shop 295, 2/F, Shun Tak Centre, 168-200 Connaught Road Central, Hong Kong |
| Kowloon District | |
| Whampoa Garden Branch & Premier Centre | Shop No. G6, 6A & G7, G/F, Site 4, Whampoa Garden, KLN Mon – Shatin Pass Estate/Tsz Lok Estate (Open Alternate Monday) and Wing Cheong Estate Tue – Shin Min Estate / Tai Hang Tung Estate |
| Mobile Branch | Wed – Mei Tung Estate Thur – Lam Tin Estate Fri – Lei Yue Mun Estate / Hoi Lai Estate Sat – Tung Wui Estate |
| Hankow Road Day & Night Plus | Shop F, G/F, Sands Building, 17 Hankow Road, Tsim Sha Tsui, Kowloon |
| Ocean Centre Day & Night Plus | Shop 351-60, Level 3, Ocean Centre, 5 Canton Road, Tsim Sha Tsui, Kowloon |
| Dragon Centre Day & Night Plus | Unit 601D, Level 6, Dragon Centre, 37K Yen Chow Street, Sham Shui Po, Kowloon |
| Kowloon City Day & Night Plus | Shop No. 3, G/F, 18 Fuk Lo Tsun Road, Kowloon City, KLN |
| New Territories District | |
| East Point City Branch & Premier Centre | Shop No. 108, East Point City, 8 Chung Wa Road, Tseung Kwan O, NT |
| Sheung Shui Centre Premier Centre | Shop 1024-1028 & 1030-1031, Level 1, Sheung Shui Centre, Sheung Shui, NT |
| Hong Kong International Airport Premier Centre and International Banking Centre | Unit No. 7T115 - 7T116, Level 7, Departures Hall, Terminal 1, Hong Kong International Airport, Lantau, Hong Kong Mon – Kwai Luen Estate Tue – Cheung Ching Estate Wed – Yan On Estate |
| Mobile Branch | Thur – Tin Heng Estate Fri – Ching Ho Estate Sat – Cheung Shan Estate / Lai Yiu Estate |
| Chun Shek Estate Day & Night Plus | Shop 10A, G/F, Chun Shek Shopping Centre, Chun Shek Estate, 1 Shing Tin Street, Sha Tin, New Territories |
| Hin Keng Estate Day & Night Plus | Shop 118-120, G/F, Wing B, Hin Keng Shopping Centre, Hin Keng Estate, 69 Che Kung Miu Road, Sha Tin, New Territories |
| Hong Kong Science Park Day & Night Plus | Units S011 & S012, G/F, Core Building 2, Hong Kong Science Park, Pak Shek Kok, New Territories |
| Kwai Chung Day & Night Plus | Shop 215, Level 2, Kowloon Commerce Centre, 51 Kwai Cheong Road, Kwai Chung, New Territories |
| Shatin City One Day & Night Plus | Shop G90 & G91, G/F, Fortune City One, 1-2 Ngan Shing Street, Shatin, New Territories |
| Shui Chuen O Estate Day & Night Plus | Shop 214, Shui Chuen O Plaza, 1 Pok Chuen Street, Shatin, New Territories |