

## PRESS RELEASE

### FOR IMMEDIATE RELEASE

#### Fubon Bank Branches Service Arrangement

(Hong Kong: 3 March 2022) In light of the deteriorating COVID-19 situation in Hong Kong, to align with the government's latest anti-epidemic measures and safeguard the health and safety of its employees and customers, Fubon Bank (Hong Kong) Limited ("the Bank") announces that the service hours of its branches\* will be temporarily changed as follows until further notice:

Monday-Friday	10:00 a.m. – 5:00 p.m.
Saturday	Temporarily Closed

\* The services of Western District Branch, North Point Branch, Jordan Branch, Kwun Tong Branch, Tuen Mun Branch and Tai Po Branch have been suspended from 8 February 2022 until further notice.

The services of the following branches will remain available from Monday to Friday:

Hong Kong	Kowloon	New Territories
<ul style="list-style-type: none"><li>Central Main Branch</li><li>Causeway Bay Branch</li><li>Chai Wan Branch</li><li>Queen's Road East Branch</li></ul>	<ul style="list-style-type: none"><li>Hung Hom Branch</li><li>Mei Foo Branch</li><li>Mong Kok Branch</li><li>Tsim Sha Tsui Branch</li></ul>	<ul style="list-style-type: none"><li>Shatin Branch</li><li>Tsuen Wan Branch</li><li>Yuen Long Branch</li></ul>

The Bank will continue to closely monitor the health condition of its staff and ensure that services to customers will not be affected. Meanwhile, customers are also encouraged to use the Bank's e-banking services via the Bank's website "www.fubonbank.com.hk" or mobile banking application "Fubon (Hong Kong)", or ATM services. For enquiries, customers may call Fubon Bank Integrated Customer Service Hotline at 2566 8181 during office hours#.

# Monday to Friday: 9:00 a.m. to 7:00 p.m., Saturday: 9:00 a.m. to 1:00 p.m. (except public holidays)

- End -

#### **Fubon Bank (Hong Kong) Limited**

Fubon Bank (Hong Kong) Limited ("Fubon Bank") is a wholly owned subsidiary of Fubon Financial Holding Co., Ltd. ("Fubon Financial Holdings"), one of the largest financial holding companies in Taiwan. Committed to becoming one of Asia's first-class financial institutions, Fubon Financial Holdings has built a strong lineup of financial service companies. Fubon Bank operates 17 branches, 1 SME Banking Services Centre and 1 Securities Services Centre in Hong Kong, providing a wide range of financial services encompassing consumer and wholesale banking, wealth management, financial markets, securities brokerage and investment services. Fubon Bank holds an A-2 short-term, BBB+ long-term rating from Standard & Poor's. The rating reflects Fubon Bank's strong capitalization, good liquidity and sound asset quality.