

## Temporary Closure of Branches

**Hong Kong, 13<sup>th</sup> November, 2019** – The Bank of East Asia, Limited (“BEA”) announces that all of its branches will be closed at 3:45 pm today.

Customers who would like to conduct banking transactions are kindly invited to use the Bank’s internet / phone banking services or the BEA mobile phone app. The Bank regrets any inconvenience this may cause. For further information or assistance, customers can call the Bank’s Customer Service Hotline on (852) 2211 1333.

### 分行暫停服務

**香港，2019年11月13日** – 東亞銀行有限公司宣布，本行所有分行將於今天下午3時45分起暫停服務。

客戶如需處理賬戶事宜，可考慮使用東亞銀行之網上及電話銀行服務、手機應用程式。本行對為客戶造成的不便致歉。客戶如有查詢或需協助，可致電東亞銀行客戶服務熱綫：(852) 2211 1333。