

## Temporary Closure of Branches

**Hong Kong, 21<sup>st</sup> November, 2019** – The Bank of East Asia, Limited (“BEA”) announces that its Festival Walk Branch, the University of Hong Kong Branch, the Chinese University of Hong Kong Branch and the Hong Kong Polytechnic University Branch will be closed today.

Customers who would like to conduct banking transactions are kindly invited to use the Bank’s internet / phone banking services or the BEA mobile phone app, or visit another BEA branch. The Bank regrets any inconvenience this may cause. For further information or assistance, customers can call the Bank’s Customer Service Hotline on (852) 2211 1333.

### 分行暫停服務

香港，2019年11月21日 - 東亞銀行有限公司宣布，本行又一城分行、香港大學分行、香港中文大學分行及香港理工大學分行將於今日暫停服務。

客戶如需處理賬戶事宜，可考慮使用東亞銀行之網上及電話銀行服務、手機應用程式，或親臨本行之其他分行。本行對為客戶造成的不便致歉。客戶如有查詢或需協助，可致電東亞銀行客戶服務熱線：(852) 2211 1333。