

**Notice of NCB Branches Services and  
Self-service Banking**

To know the latest service notice, customers can use the following methods:

- ✓ On the top pf NCB website ([www.ncb.com.hk](http://www.ncb.com.hk)), 「Customer Alert」, or use [www.ncb.com.hk/2/ncbservice](http://www.ncb.com.hk/2/ncbservice).
- ✓ NCB WeChat official account: NCB 南洋商業銀行 ▶ 實用資訊 ▶ 分行最新營業安排
- ✓ NCB Mobile APP(NCB) ▶ Home ▶ The latest branch service arrangement
- ✓ Contact the Customer Services Hotline at (852) 2622 2633.

According to the needs of epidemic prevention and control, Nanyang Commercial Bank (“NCB”) would like to notify its customers and general public that the services of the branches are set out below:

Region	Branch Name	Branch Address	Service Arrangement
Hong Kong Island	Main Branch	151 Des Voeux Road Central, Hong Kong	Opening hours: Mon to Fri, 10:00 a.m. – 3:30 p.m.; Sat, 9:00 a.m. – 12:00 noon
	Western Branch	1/F & 2/F, 359-361 Queen’s Road Central, Hong Kong	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Happy Valley Branch	29 Wong Nei Chung Road, Happy Valley, Hong Kong	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Kennedy Town Branch	86 Belcher’s Street, Kennedy Town, Hong Kong	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	North Point Branch	351 King’s Road, North Point, Hong Kong	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Wanchai Branch	123 Johnston Road, Wanchai, Hong Kong	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Leighton Road Branch	G/F, Zoroastrian Building, 101 Leighton Road, Causeway Bay, Hong Kong	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.



Region	Branch Name	Branch Address	Service of the Branch
Hong Kong Island	Causeway Bay Branch	Shop G-J, G/F, Hong Kong Mansion, 1 Yee Wo Street, Causeway Bay, Hong Kong	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Des Voeux Road West Branch	334 Des Voeux Road West, Hong Kong	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Aberdeen Branch	Shop A, 171 Aberdeen Main Road, Aberdeen, Hong Kong	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Sai Wan Ho Branch	63 Shaukeiwan Road, Sai Wan Ho, Hong Kong	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Central District Branch	2/F Century Square, 1-13 D'Aguilar Street, Central, Hong Kong	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
Kowloon	Mongkok Branch	727 Nathan Road, Mongkok, Kowloon	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Yaumati Branch	309 Nathan Road, Yaumati, Kowloon	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Ferry Point Branch	Offices B-D, 10/F and Shops D-F, G/F, Best-O-Best Commercial Centre, 32-36 Ferry Street, Yaumati, Kowloon	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Tokwawan Branch	62 Tokwawan Road, Kowloon	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Kwun Tong Branch	G/F Shop 1, 1/F Shop 2, 410 Kwun Tong Road, Kowloon	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Peninsula Centre Branch	Shop G48 Peninsula Centre, 67 Mody Road, Tsimshatsui, Kowloon	Suspended until further notice (staff member tested positive for COVID-19)
	San Po Kong Branch	41-45, Yin Hing Street, San Po Kong, Kowloon	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Shamshuipo Branch	198-200 Tai Po Road, Shamshuipo, Kowloon	Suspended until further notice (internal arrangement)
	Nathan Road Branch	570 Nathan Road, Mongkok, Kowloon	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Jordan Road Branch	20 Jordan Road, Yaumati, Kowloon	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m. (The service of ATM is suspended)
	Tsimshatsui Branch	Shops B & C, G/F Han Chung Mansion, 8-10 Hankow Road, Tsimshatsui, Kowloon	Suspended until further notice (internal arrangement)
	Kowloon City Branch	86 Nga Tsin Wai Road, Kowloon City, Kowloon	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.



Region	Branch Name	Branch Address	Service of the Branch
Kowloon	Hunghom Branch	69A Wuhu Street, Hunghom, Kowloon	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Kowloon Bay Branch	Shop 2, G/F, Shun Fat Industrial Building, 17 Wang Hoi Road, Kowloon Bay, Kowloon	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Cheung Sha Wan Branch	G/F, 792-794 Cheung Sha Wan Road, Kowloon	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Laichikok Road Branch	236 Laichikok Road, Shamshuipo, Kowloon	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
New Territories	Kwai Chung Branch	100 Lei Muk Road, Kwai Chung, New Territories	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Tai Po Branch	Shop A, G/F, 18 Kwong Fuk Road, Tai Po, New Territories	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Tsuen Wan Branch	78 Chung On Street, Tsuen Wan, New Territories	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Sheung Shui Branch	31 Fu Hing Street, Sheung Shui, New Territories	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Tuen Mun Branch	Shop J-L,G/F, Forward Mansion, 26A Yan Ching Circuit, Tuen Mun, New Territories	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Cross-border Wealth Management Centre - Tuen Mun	Shops GB & B01, COO Residence, 8 Kai Fat Path, Tuen Mun, New Territories	Opening hours: Mon, Wed, Fri, 10:00 a.m. – 3:30 p.m.
	Sai Kung Branch	Shop 11-12 Sai Kung Garden, 1-5 Man Nin Street, Sai Kung Town, New Territories	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Yuen Long Branch	G/F, Tung Yik Building, Tai Tong Road, Yuen Long, New Territories (8 Yu King Square)	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Ha Kwai Chung Branch	180 Hing Fong Road, Kwai Chung, New Territories	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Shatin Branch	Shop 7-8, Level 1, Lucky Plaza, 1-15 Wang Pok Street, Shatin, New Territories	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Tsuen Wan Market Street Branch	Shops A&B, G/F, 21-25 Tsuen Wan Market Street, Tsuen Wan, New Territories	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.
	Kwai Shing Branch	Shop No. 132, Level 1, Kwai Shing East Shopping Centre, Kwai Shing East Estate, 63 Kwai Shing Circuit, Kwai Chung, New Territories	Opening hours: Tue, Thu, 10:00 a.m. – 3:30 p.m.



1. In response to the epidemic, NCB will implement crowd management system that customers have to get a ticket for counter services in advance.
2. Cut-off time of cheque deposit machines remain adjusted to 4:00 p.m. (from Monday to Friday), cheques deposited after the cut-off time will be processed on the following clearing day.
3. The staff member of Peninsula Branch tested positive for COVID-19, whose last working day was 8 March. The staff member wear masks during work time. For protect the health of our customers and staff, the branch is suspended from 10 March. The Bank has already taken corresponding measures, including thoroughly cleaning and disinfecting the branch, all staff of these branches has to conduct COVID-19 tests and obtain negative results before back to the branch.
4. To access NCB's banking services, customers are advised to visit other branches in the nearby district or use other self-service banking facilities. Internet Banking, Mobile Banking, Phone Banking, etc.

### **Nanyang Commercial Bank, Limited**