

1 September 2022

**Notice of NCB Branches Services and
Self-service Banking**

Please read NCB's latest service notice through the following channels :

- ✓ Read "Customer Alert" on the top of NCB website (https://www.ncb.com.hk/nanyang_bank/eng/content1.html), or click https://ncbhk.campaignservice.info/upload/B883BB80-28C7-4F2D-8771-A4FD1052A38F/notice_ncbservice_e.pdf.
- ✓ NCB WeChat official account: NCB 南洋商業銀行 ▶ 實用資訊 ▶ 分行最新營業安排
- ✓ NCB Mobile APP(NCB) ▶ Home ▶ The latest branch service arrangement
- ✓ Contact the Customer Services Hotline at (852) 2622 2633.

Nanyang Commercial Bank ("NCB") would like to notify its customers and general public that in response to staff member tested positive for COVID-19, the services of the following branch (including its cheque deposit machine) was suspended until further notice:

Branch Name	Branch Address	Last Working Day of the Employee
Tokwawan Branch	62 Tokwawan Road, Kowloon	31 August

To access NCB's banking services, customers are advised to visit other branches in the nearby district or use other self-service banking facilities such as ATM, Internet Banking, Mobile Banking, Phone Banking, etc. We apologize for any inconvenience caused.

Meanwhile, please note the business hours of all branches (except Kai Tak Branch) are:

- Mon to Fri: 9:00 a.m.-5:00 p.m.
- Sat: 9:00 a.m.-1:00 p.m.

The business hours of Kai Tak Branch are:

- Mon to Fri: 10:00 a.m.-6:00 p.m.
- Sat: 9:00 a.m.-1:00 p.m.



Cut-off time of cheque deposit machines in all branches is 5:00 p.m. from Mon to Fri. (Cheques deposited after the cut-off time will be processed on the following clearing day)

In response to the epidemic, NCB will implement crowd management system and customers have to get a ticket for counter services in advance.

Nanyang Commercial Bank, Limited