

China CITIC Bank International's branch service arrangements

(Hong Kong: 27 November 2020) As a means to minimising the risk of spreading the novel coronavirus in the community and safeguarding the safety of customers and employees, China CITIC Bank International Limited (the "Bank" or "CNCBI") has adjusted the business hours of its branches (including Business Banking Centres) as follows with effect from 30 November 2020:

Monday to Friday: 9am – 4:30pm
Saturday: 9am - 12pm (Business Banking Centres closed)

In view of the current situation, the Bank's phone banking services may require longer than usual waiting time. We highly encourage customers to use alternative channels such as online or mobile banking to carry out their banking and wealth management activities. For enquiries, please call (852) 2287 6767 (9am to 8pm, Monday to Friday; 9am to 6pm, Saturday). We apologise for any inconvenience.

China CITIC Bank International Limited

China CITIC Bank International Limited ("CNCBI") is 75%-owned by CITIC International Financial Holdings Limited ("CIFH"), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited ("CNCB").

By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be "the best integrated financial services institution", with the highest international standards and capabilities.

CNCBI's footprint in Greater China includes 27 branches and two business banking centres in Hong Kong, as well as branches and presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. More information about CNCBI can be found on its website at www.cncbinternational.com.

For media enquiries, please contact:

Charles Mak
Assistant Vice President
Corporate Communications
Tel: (852) 3603 6314
Fax: (852) 3603 4312
Email: charlesko_mak@cncbinternational.com

Stephanie Chun
Manager
Corporate Communications
Tel: (852) 3603 6635
Fax: (852) 3603 4312
Email: stephaniepk_chun@cncbinternational.com

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