

China CITIC Bank International to suspend service at some branches and adjust service hours at all other branches

(Hong Kong: 4 March 2020) As a means to minimising the risk of spreading the novel coronavirus in the community and safeguarding the safety of customers and employees, China CITIC Bank International Limited (the “Bank” or “CNCBI”) has suspended service at some branches and adjusted the business hours of the other branches until further notice:

| Business hours adjustment | |
|------------------------------------|---|
| Monday to Friday: 9am - 3pm | Saturday: 9am - 12pm (Business Banking Centres closed) |

| Branch | Address | Status |
|-----------------------------------|---|--------|
| Queen's Road West | G/F, Sun On Building, 488 Queen's Road West | Open |
| Sheung Wan | 232 Des Voeux Road Central | Open |
| Des Voeux Road Central | The Chinese Bank Building, 61-65 Des Voeux Road Central | Open |
| CITIC Tower | Shop 202 & 207, 2/F, CITIC Tower, 1 Tim Mei Avenue | Closed |
| Lippo Centre | Lippo Centre, 89 Queensway | Open |
| Wanchai | 164-166 Hennessy Road | Open |
| Wanchai CITIC <i>first</i> Centre | Shop A, G/F, 156-162 Hennessy Road | Open |
| Causeway Bay | 451-453 Hennessy Road | Open |
| North Point | Shop B3, G/F, Hang Ying House, 318-328 King's Road | Open |
| Quarry Bay | G/F, Westlands Gardens, 1025 King's Road | Open |
| Taikoo Shing | Shop 063, Cityplaza | Closed |
| Hoi Yuen Road | Shop 3, G/F, Hewlett Centre, 54 Hoi Yuen Road | Closed |
| Kowloon Bay | Shop 7, G/F, Chevalier Commercial Centre, 8 Wang Hoi Road | Open |
| Kowloon City | G/F & M/F, 29-31 Fuk Lo Tsun Road | Open |
| Prince Edward | G/F and 1/F, 751B Nathan Road | Open |
| Shanghai Street | 520A-522 Shanghai Street (closed temporarily due to vandalism) | Closed |
| Nathan Road | Shop A, G/F and M/F, 554 Nathan Road | Closed |
| Hung Hom | 61-63 Wuhu Street | Open |
| Tsim Sha Tsui | Shop 3-5, G/F, Mass Resources Development Building, 12 Humphreys Avenue | Open |
| Mei Foo | N28, G/F, 20B Nassau Street, Mei Foo Sun Chuen Phase 5 | Open |
| Metroplaza | Shop 473C & 473F, Level 4, Metroplaza, Kwai Fong | Open |
| Tai Wai | G/F, Shop B, Yuet On Building, 49-53 Tai Wai Road | Open |
| Shatin Centre | Shop 52C, Level 3, Shatin Centre, 2-16 Wang Pok Street | Open |
| Tai Po | Shop B, G/F, Fung Nin House, 28-32 Tai Wing Lane | Open |
| Sheung Shui | 138 San Fung Avenue | Closed |
| Tseung Kwan O | Shops 217G & 233 East Point City, 8 Chung Wa Road | Open |
| Tsuen Wan | Shop C, G/F & 1/F, Shui Sang Building, 13-19 Chung On Street | Open |
| Tuen Mun | Shop 4-5, G/F, Ming Wai Building, 18-20 Tuen Mun Heung Sze Wui Road | Open |
| Yuen Long | G/F, Chek Wing Court, 171A–B, Castle Peak Road Yuen Long | Open |

In view of this, the Bank's phone banking services may require longer than usual waiting time in the current situation. We highly encourage customers to use alternative channels such as online or mobile banking to carry out their banking and wealth management activities.

For enquiries, please call (852) 2287 6767 (9am to 8pm, Monday to Friday; 9am to 6pm, Saturday). We apologise for any inconvenience.

China CITIC Bank International Limited

China CITIC Bank International Limited ("CNCBI") is 75%-owned by CITIC International Financial Holdings Limited ("CIFH"), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited ("CNCB"). The remaining 25% of CNCBI are owned by Tian Yuan Trading Limited, Hong Kong Guansheng Investment Co., Limited, Anxin Trust Co., Limited, Clear Option Limited and Elegant Prime Limited.

By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be "the best integrated financial services institution", with the highest international standards and capabilities.

CNCBI's footprint in Greater China includes 29 branches and two business banking centres in Hong Kong, as well as branches and presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. More information about CNCBI can be found on its website at www.cncbinternational.com.

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