

China CITIC Bank International to suspend service at some branches and adjust branch service hours at all other branches

(Hong Kong: 17 February 2020) As a means to minimising the risk of spreading the novel coronavirus in the community and safeguarding the safety of customers and employees, China CITIC Bank International Limited (the “Bank” or “CNCBI”) has implemented the following measures until further notice:

Service suspended at the following branches	
Branch	Address
CITIC Tower	Shop 202 & 207, 2/F, CITIC Tower, 1 Tim Mei Avenue, Central
Taikoo Shing	Shop 063, Cityplaza, Taikoo Shing
Wanchai	164-166 Hennessy Road, Wanchai
Wanchai CITIC <i>first</i> Centre	Shop A, G/F, 156-162 Hennessy Road, Wanchai
KCC Banking Centre	Shop OS1a and OS1b, Level 1, Kowloon Commerce Centre, 51 Kwai Cheong Road, Kwai Chung
Metroplaza	Shop 473C & 473F, Level 4, Metroplaza, Kwai Fong
Sheung Shui	138 San Fung Avenue, Sheung Shui
Hoi Yuen Road	Shop 3, G/F, Hewlett Centre, 54 Hoi Yuen Road
Hung Hom	61-63 Wuhu Street, Hung Hom
Nathan Road	Shop A, G/F and M/F, 554 Nathan Road, Mongkok
Shanghai Street*	520A-522 Shanghai Street, Mongkok

Business hours adjustment	
All other branches	Monday to Friday: 9am - 3pm Saturday: 9am - 12pm (Business Banking Centres closed on Saturday)

In view of this, the Bank’s phone banking services may require longer than usual waiting time in the current situation. We highly encourage customers to use alternative channels such as online or mobile banking to carry out their banking and wealth management activities.

For enquiries, please call (852) 2287 6767 (9am to 8pm, Monday to Friday; 9am to 6pm, Saturday). We apologise for any inconvenience.

* Closed temporarily due to vandalism

China CITIC Bank International Limited

China CITIC Bank International Limited (“CNCBI”) is 75%-owned by CITIC International Financial Holdings Limited (“CIFH”), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited (“CNCB”). The remaining 25% of CNCBI are owned by Tian Yuan Trading Limited, Hong Kong Guansheng Investment Co., Limited, Anxin Trust Co., Limited, Clear Option Limited and Elegant Prime Limited.

By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be “the best integrated financial services institution”, with the highest international standards and capabilities.

CNCBI’s footprint in Greater China includes 30 branches and two business banking centres in Hong Kong, as well as branches and presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. More information about CNCBI can be found on its website at www.cncbinternational.com.

For media enquiries, please contact:

Charles Mak
Assistant Vice President
Corporate Communications
Tel: (852) 3603 6314
Fax: (852) 3603 4312
Email: charlesko_mak@cncbinternational.com

Stephanie Chun
Manager
Corporate Communications
Tel: (852) 3603 6635
Fax: (852) 3603 4312
Email: stephaniepk_chun@cncbinternational.com

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