

China CITIC Bank International's branch service arrangements

(Hong Kong: 31 March 2020) As a means to minimising the risk of spreading COVID-19 in the community and safeguarding the safety of customers and employees, service at the China CITIC Bank International Limited (the "Bank" or "CNCBI") branch at G/F, Sun On Building, 488 Queen's Road West, Hong Kong has been suspended temporarily until further notice. The service hours at the Bank's other branches have been adjusted as follows:

Monday to Friday: 9am - 3pm
Saturday: 9am - 12pm (Business Banking Centres closed)

Aside from this, the Bank's Shanghai Street branch remains closed due to vandalism earlier. In view of the current situation, the Bank's phone banking services may require longer than usual waiting time. We highly encourage customers to use alternative channels such as online or mobile banking to carry out their banking and wealth management activities. For enquiries, please call (852) 2287 6767 (9am to 8pm, Monday to Friday; 9am to 6pm, Saturday). We apologise for any inconvenience.

China CITIC Bank International Limited

China CITIC Bank International Limited ("CNCBI") is 75%-owned by CITIC International Financial Holdings Limited ("CIFH"), which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited ("CNCB"). The remaining 25% of CNCBI are owned by Tian Yuan Trading Limited, Hong Kong Guansheng Investment Co., Limited, Anxin Trust Co., Limited, Clear Option Limited and Elegant Prime Limited.

By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be "the best integrated financial services institution", with the highest international standards and capabilities.

CNCBI's footprint in Greater China includes 29 branches and two business banking centres in Hong Kong, as well as branches and presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. More information about CNCBI can be found on its website at www.cncbinternational.com.

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