

China CITIC Bank International's branch latest service arrangements

(Hong Kong: 31 January 2022) As a means to minimising the risk of spreading the novel coronavirus in the community and safeguarding the safety of customers and employees, service at branches of China CITIC Bank International Limited (the "Bank" or "CNCBI") will be suspended on 5 February, 12 February and 19 February (Saturday) except for branches at the following locations:

Branch	Address
Des Voeux Road Central	The Chinese Bank Building, 61-65 Des Voeux Road Central
Quarry Bay	Shop 1A, G/F & 2/F, 1001 King's Road, Quarry Bay
Mong Kok	G/F - 2/F, 32 & 34 Argyle Street, Mong Kok
Shatin Centre	Shop 52C, Level 3, Shatin Centre, 2 - 16 Wang Pok Street, Shatin
Tseung Kwan O	Shops 217G & 233 East Point City, 8 Chung Wa Road, Tseung Kwan O
Tsuen Wan	Shop C on G/F & 1/F, Shui Sang Building, 13-19 Chung On Street, Tsuen Wan
Yuen Long	G/F, Chek Wing Court, No.171A-171B, Castle Peak Road Yuen Long

Aside from this, business hours of CNCBI branches and Business Banking Centres have been adjusted as follows from 17 January 2022 until further notice:

- Monday to Friday: 9am - 4pm
- Saturday: 9am - 12pm (Business Banking Centres closed)

In view of the current situation, the Bank's phone banking services may require longer than usual waiting time. We highly encourage customers to use alternative channels such as the Bank's flagship mobile banking platform inMotion or online banking to carry out their banking and wealth management activities. For enquiries, please call (852) 2287 6767 (9am to 8pm, Monday to Friday; 9am to 6pm, Saturday). We apologise for any inconvenience.

China CITIC Bank International Limited

China CITIC Bank International Limited (“CNCBI”) is 75%-owned by CITIC International Financial Holdings Limited, which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited.

By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be “the best integrated financial services provider”, with the highest international standards and capabilities.

CNCBI’s footprint in Greater China includes 25 branches and two business banking centres in Hong Kong, as well as branches and presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. More information about CNCBI can be found on its website at www.cncbinternational.com.

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